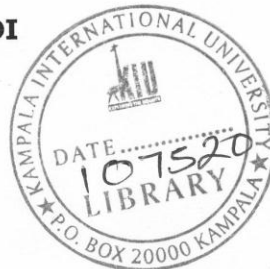


**PARTICIPATORY GOVERNANCE AND SERVICE DELIVERY IN
GOVERNMENT OF GABILEY REGION, SOMALILAND**

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**A RESEARCH REPORT SUBMITTED TO THE COLLEGE OF HUMANITIES AND
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ABSTRACT

This study investigated the effect of participatory governance on service delivery in local government of Gabiley Region, Somaliland. Specifically, the study sought to determine the effect of planning, participatory budgeting and monitoring and evaluation on service delivery in local government of Gabiley Region, Somaliland. The study employed descriptive cross-sectional survey design in which questionnaires were administered to 120 respondents included 47 technical officers, 53 individual citizens and 20 civil society leaders. The interview guide was also used to 13 councilors who have substantial knowledge about the phenomena under study. This study employed stratified sampling technique. The results indicate that there is a significant effect of planning ($\beta = 0.283, P - \text{value} < 0.05$), participatory budgeting ($\beta = 0.300, P - \text{value} < 0.05$) and monitoring and evaluation ($\beta = 0.261, P - \text{value} < 0.05$) on service delivery of local government of Gabiley Region, Somaliland. The findings of the study reveal that planning explains 10.8 %, participatory budgeting 12.8 % and monitoring and evaluation 9.2 % of the variation on service delivery. The study concluded that planning, participatory budgeting, monitoring and evaluation significantly affects the service delivery in local government of Gabiley Region, Somaliland. This implies that improvement in participatory governance also leads to an increase in the service delivery. Therefore, the study recommends increasing the local people's participation in the planning, participatory budgeting and monitoring and evaluation, the Central Government should provide funds to the Local Government purposely for community sensitization and organization. The local council leaderships should be provided with funds to enable them effectively reach to the villagers and sensitize them about the need for effective participation. Concerted effort should be made by involving development workers who will be expected to increase awareness of the local people by informing them the benefits of participating in service delivery. This research contributed to the political perspective that the greater the participation, the better will be the institutional performance of local government. However, this participation needs to be meaningful and local government should take a more inclusive approach to involve the community in service provision.