

**KAMPALA INTERNATIONAL UNIVERSITY
SCHOOL OF COMPUTER STUDIES**

**WEB BASED ONLINE HOTEL RESERVATION INFORMATION
SYSTEM**

CASE STUDY: Hotel Net worth

BY

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DECLARATION

I Nakibuuka Rose and Nabukeera Sarah declare that the material in this report was produced by us and has never been submitted before to any other institution of learning or university and is not a duplicate of any other report.

Therefore, no unauthorized copies of this work should be done without our acknowledgement.

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Date..... 14th Aug 2009.....

Date..... 14th August, 2009.....

APPROVAL

This has been submitted with my proposal as the supervisor

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DEDICATION

This research is dedicated to our dear parents who have greatly enabled us to acquire the best in education ,Ms.Balwolera Annet minister of Education and healthy Nakaseke district,Mr.Katumba chairman LCIII who have guided and advised us on how we can come up with tremendous work. We are really very grateful and may the lord bless you .we also dedicate this report to our our friends Majorie,Immaculate,Dorothy Martha Alikira Richard and to all our classmates.

ACKNOWLEDGEMENT

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ABSTRACT

Hotel Net worth is growing into a big and international hotel with a number of customer's country wide as well as world wide. Much as it is growing into an international hotel, it has been facing the problem of a stand alone system where international customers have been unable to get the information online.

This called for a change from its operation on national level to international levels and hence a web based online hotel reservation system.

The requirement therefore was to design an information system that could monitor the delivery of services online and provide necessary information about different customers as well as about staff members of the organization.

ABBREVIATIONS

IT.....	Information Technology
IS.....	Information System
PHP.....	Hypertext Preprocessor
HTML.....	Hypertext Mark Up Language
SDLC.....	Systems Development Life Cycle
UML.....	Unified Modeling Language
E-R.....	Entity Relation ship
RDBMS.....	Relational Database Management System
WWW.....	World Wide Web
OS.....	Operating System
SQL.....	Structured Query Language
JAD.....	Joint Application Design
DB.....	Database
CD.....	Compact Disk
MB.....	Mega Bites
GH.....	Giga Hertz

CHAPTER ONE

INTRODUCTION

1.1 General introduction

Computers and Information Technology play an important role in the growth of organizations. Quick access to vast amounts of data/information determines the success of an organization. Today no hotel can afford to ignore the explosive growth of electronic bookings. Powered by Online reservation software systems, the trend of direct-to-customer sale is opening up a new cost-effective sales channel for the hotel. This accelerating demand for direct access using the internet, hotel reservation systems is minimizing the hotel's need to rely on travel agents and tour operators for business. Online hotel reservation software is strengthening hotel bottom lines by saving operational costs substantially and minimizing the cost of acquiring and retaining customers.

Online hotel reservations are becoming a very popular method for booking hotel rooms. Travellers can book rooms from home by using online security to protect their privacy and financial information and by using several online travel agents to compare prices and facilities at different hotels.

Prior to the internet, travelers could write, telephone the hotel directly or use a travel agent to make a reservation.

Now days, online travel agents have pictures of hotels and rooms, information on price details and also information on local resorts.

1.2 Background of the case study.

Hotel Net worth is located along Bombo Road (Gulu Highway) 42kilometres from Kampala after Wobulenzi town council head office. It uses a computerized system to record information about its customers, staff and services offered at a national level but because of the need to operate at international level, a need for, a web based online reservation system was called for.

1.3 Statement of the problem

The operation of hotel Net worth was inflexible because of its inability to provide customer services online. Delays in the delivery of services to international customers out side Uganda who would like Hotel Net worth services. Prior to the web based services, travelers could write, telephone the hotel directly or use travel agents to make reservations. This was time consuming and costly too. People couldn't book directly on the individual hotel's website yet an increasing number of hotels are building their own websites to allow them market their services to Customers. Customers couldn't make last minute arrangements which mean the hotel couldn't drop the price of a room if some rooms were still available hence low profit accumulation and loss of customers world wide.

1.4 General Objective

- To design a database driven website that will ensure proper data storage and access, regular back up and recovery for the hotel and a system that will authenticate authorized users to access the organization's database or stored information.

1.4.1 Specific Objectives

- To investigate the demand for a web based online hotel reservation information system and analyze the findings
- To design and implement a web based online hotel reservation information system.
- To test the system and discovering whether it meets the requirements of the client

1.5 Research Questions

- Is it possible to build a user friendly and interactive on line hotel reservation system hosted on a web site?
- How can the system provide direct access of services offered by the hotel to customers and trade partners?
- Can customers and trade partners make payments for the needed services online?

1.6 Significance of the study and Target population

This study increased awareness among different customers, trade partners and travel agents about the availability of different services offered online at hotel Net worth..

Maximization of profits by featuring rates on the hotel's website to match occupancy levels. The system analyzed organization's data internally and externally and output this data in well formatted reports that will help top managers to make decisions for the organization.

The system implemented security measures of the organization's stored data. Only authorized users of the organization will be able to access the internal data of the organization.

1.7 Scope of the study

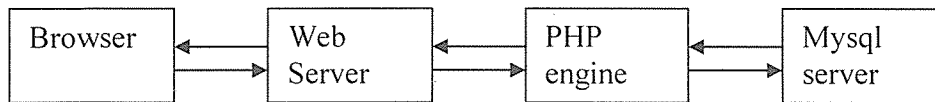
The project confined itself to an online hotel reservation system that performs its services through a website. It will analyze business information system functionality and how IT or IS can support the organization. The project covered development costs, running costs and benefits of the designed system.

1.7.1 Target Population

The study targeted senior, middle and lower managers of Hotel Network. This is because the three categories of managers can deliver complete information that can be used to deliver the requirements of the system. The research also targeted routine Hotel customers who usually buy the organization's services because the customers might have been the core people who might have forced the management of Hotel Net worth to opt for the design of an online hotel reservation system.

1.8 Conceptual frame work and Theoretical Frame Work

Figure 1



The web server receives the request for this web page, retrieves its file and passes it to the PHP engine for processing. The PHP engine begins parsing the script. Inside the script is a command to connect to the database and execute the corresponding query. PHP opens a connection to mysql server and sends on the appropriate query. The PHP engine finishes running the script and return the resulting HTML to the web server. The web server parses the HTML script back to the browser where the user can see the web page or form that was requested for.

A database of services to be ordered online, an online catalog of services offered listed by category, an administration interface for adding, deleting and viewing the services offered. The operation of the system follows a client-server architecture that follows a generalized database structure as shown in the figure below.

A user's browser issues an HTTP request for a particular web page for example a form.

1.9 Limitations of the study

- The fact that the project used traditional approaches of determining system requirements such as interviews and Questionnaires, some staff members ignored the questionnaires supplied to them, some did not fill questionnaires much as the system is to boost the performance of their organization.
- Some staff members hesitated answering some important questions that were asked to them.
- Lack of enough funds and time limited to success of this research.

CHAPTER TWO

LITERATURE REVIEW

2.0. Introduction

Literature review is some kind of information got from accredited authors and other resources such as the internet, news papers and other magazines. It is an account of what has been published on a topic by scholars.

In the implementation of an online hotel reservation system, developers quickly realized that many business applications needed a common set of features for sharing data among the members of the organization while enabling direct access of services offered by their organization to their customers and travel agents as well as maximizing profits. This called for the design of an online hotel reservation system to achieve the above.

Ramakrishna (2002) stresses that while different websites are often designed and maintained by information technology professionals, more often in today's business management, professionals in all disciplines are designing and creating their own web sites. Virtually each area of human resource management uses websites for global advertisement of the services offered by a certain organization. Human resource managers to evaluate employees, operational managers use database driven website to track and improve quality, Accountants to integrate data across the enterprise as well as financial analysts to analyze the organization's performance. This is done to increase organization's profits as customers world wide are able to acquire the required data or information regarding services offered by the hotel online and can there fore make timely orders and last time booking arrangements.

Gerald (2002) argues that if you want to build a computerized business application that operate in multiple locations, and you want to conduct business on the internet, enable customers place orders

using the web, build a modern business application, you need an online reservation system. Online hotel reservation systems provide many features that represent significant advantages over the offline hotel management. He also makes it clear that Distributed databases, the internet and the World Wide Web are increasingly used to share data among the staff members and directly access the required information. One of the fundamental strengths of the internet is the set of standards that define how users connect to servers and how data will be displayed. By developing an application to run a web site, you ensure the widest possible compatibility and accessibility to your own system.

Hutchinson (2000) too says thousands of internet data and information sites around the world are text based only that is to say the user sees only graphics, animation or video and hears no sound. The WWW however permits all of this. One way to build such multimedia sites on the web is to use some relatively recent developed programming languages PHP in this context.

Redmond (2000) argues that Microsoft SQL server provides a powerful client-server platform to efficiently deliver critical business applications across multiple environments. By providing the reliability and advanced capabilities of high-level client-server database management, Microsoft SQL server builds the power, scalability and manageability of Microsoft Windows NT operating system.

To respond to the changing business conditions and technological advancement, organizations are moving to decentralized decision making and streamlining their business process. To support these changes, organizations are turning to distributed computing moving information closer to users who need it for critical decision making.

O'Leary also puts it clear that A relational Database management system (RDBMS) is a program that set up or structures a database. It provides tools to enter edit and retrieve data from the database. All kinds of individuals use databases from teachers recording students' grades to police officers checking criminal histories.

Different Hotels use web driven websites to always alert their customers about the different services they offer to enable their routine customers place orders from their homes, make last travel arrangements as well as online booking using the hotel's website.

Many also allow reviews of the traveler to be recorded with the online travel agent. This is according to 'Laudon (2001) Essentials of Management Information Systems.

Organization and Technology in the Networked Enterprise

LINUX operating system will be used in the design of the system because its code can be edited and downloaded for free from the internet. Linux is less expensive as compared to other operating systems.

PHP will be used as the programming language to interpret the requests of the user made from WWW, process these requests, interact with other programs on the server to fulfill the requests and indicate to the web server exactly what to serve to the client browser.

Whitten (2000) argues that interviews can give information about policies, procedures and the prevailing situation in an organization. Some information which cannot be got by other methods can be acquired through the conduct of interviews.

Laudon (2001) has it that Unified Modeling Language Diagrams are a standard of representing various views of an object oriented system using a series of graphic diagrams and behavioral diagrams.

Structured methods are useful for modeling processes but do not handle the modeling of data quite well. Structured methods treat data and process records as logically separate entities. Behavioural diagrams are used to describe the interaction in an object oriented system.

Sudarshan (2002) also argues that an entity-relationship diagram can express the overall structure of a database graphically-R diagrams are simple and clear qualities that may well account in large part for the wide spread use of the E-R model.

CHAPTER THREE

METHODOLOGY

3.0 Introduction

Chapter three introduces different methodologies that were used in the investigation for the required information in the design and implementation of an on line Hotel reservation system. The project used different tools and techniques, an information plan to come up with a generalized system which responded to the requirements or needs of the user. This chapter also puts into consideration future risks to be under taken during and after the design of the system, limitations of the project especially the problems to be met during the elicitation of data/information during interviews

3.1 System Design Instruments and Tools

3.1.1 Data collection techniques

Interviews are a data elicitation technique that can provide information about policies, procedures and the prevailing situation in an organization. Some information which cannot be got by other methods can be acquired through interviews.

- Interviews provide an opportunity to gather information from respondents who are knowledgeable about a system under study.
- Interviews are frequently the best source of qualitative information.
- Interviews can be used for respondents who do not communicate efficiently in writing.
- They allow the analyst to discover areas of misunderstandings among members of the staff.
- Unrealistic expectations and indications of resistance to the proposed system.

Questionnaires are sets of documents with questions that are sent out for response.

Questionnaires were used in the collection of data /information about hotel Net worth before the design of an online hotel reservation system

Questionnaires have the following advantages;

- Questionnaires allow the collection of data from a large number of people
- The use of standardized question formats can yield more information which is reliable than any other information elicitation technique.
- Questionnaires are good methods for checking information that can not be gathered using other methods.

3.1.2 Software Design Tools

The system was designed using a relational database management system, MYSQL SERVER and PHP programming language. These tools combined together were used to structure or design a database driven website that retrieved data about different services offered by Hotel Net worth as well as enabling customers world wide place orders online and making last minute travel arrangements.

3.2 Sample size

The researcher selected 100 members of staff, where 50 them were from top management,30 members from the middle management and 20members from the operational level. The researcher was able to choose respondents who were able to give reliable and accurate information due to their positions of authority and expertise. Therefore, the senior managers of the organization delivered information concerning strategic objectives, policies, organizational structure, human resource requirements and any other relevant information. The middle managers provided expected information concerning business procedures, problems encountered with customers and product catalog. The operational staff gave information concerning customer care and motivation, the tasks they perform routinely and any other relevant information.

3.3 Data analysis and Analysis of User requirements

Analysis of data involved interview and questionnaire schedules, documents, product catalog, reports, forms and procedures followed by interpretation of results. Responses from interviews and questionnaires will be checked for consistency and accuracy.

Requirements of the system were determined and structured according to the two views of information.

Process-Use cases and use-case diagrams were used to communicate the system requirements to users

Logic-Use case descriptions were developed to communicate the system requirements to users

3.4 System Requirement Specification

This is a description of the needs and the desire for an information system. System requirements are divided into two categories, Functional and Non functional requirements.

3.4.1 Functional Requirements.

These are the most important structural elements in the system which are or may be executed when the system runs for example;

- The system should calculate the balances of customers
- It should be able to respond to the user.
- Produce weekly reports

3.4.2 Non Functional Requirements

These are specified by the user and may be left out when the program executes for example;

- The attributes of some of the objects in the database

Hardware Requirements

Component	Specification (minimum requirement)
Processor	Pentium IV
RAM	128MB and above
Hard disk	40GB and above
Floppy drive	3.5 inch density
Flash disk	512MB
Monitor	15 inch, resolution 800*600
Input devices	Keyboard and Mouse
CD-ROM	700MB
Printer	Laser jet

Software Requirements

Components	Specification
Operating System	Windows XP
Other Software Applications	Dream weaver 8.0,Xampp Server
Programming language(s)	PHP and HTML

3.5 Project Plan and Schedule

The plan and schedule for the project designed depended on the availability of software and hardware requirements and resources inline with the project tasks.

PROJECT SCHEDULE AND PLAN

TASK	DURATION	RESOURCE NAME
PLANNING	2 WEEKS	PROJECT MANAGER
REQUIREMENTS SPECIFICATION	1 WEEK	DESIGNER
DOCUMENTATION 1	1 WEEK	DESIGNER
DESIGN	3 DAYS	DESIGNER
TESTING 1	2 MONTHS	DESIGNER
SYSTEM INSTALLATION	4 DAYS	PROGRAMMER
TESTING 2	2 DAYS	PROGRAMMER
TRAINING USERS	1 WEEK	DESIGNER
DOCUMENTATION 2	1 MONTH	DESIGNER
ESTIMATED BUDGET		10,000,000/=
MAINTENANCE AND SYSTEM TESTING	PROGRAMMER

3.6. Risk Assessment

- Poor Estimation of the budget
- Insufficient resource specification delays.

CHAPTER FOUR

DESIGN AND IMPLEMENTATION

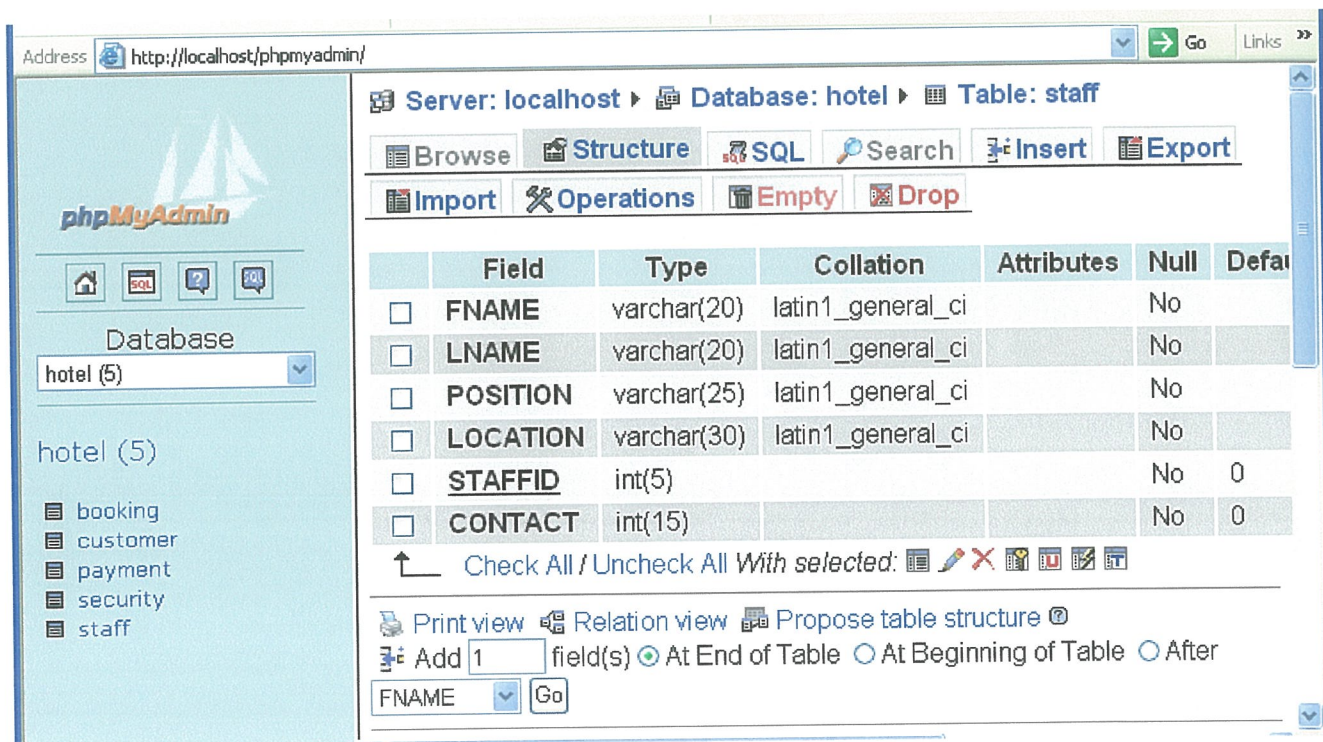
4.0 Introduction

This chapter introduces the existing system of service delivery in hotel Net Worth and the design of the new proposed system to be used that is to operate cooperatively with the old system. This chapter explains the design tools that were used by the researcher such as Dream Weaver 8.0, xxamp, mysql and PHP. This chapter also includes the logical and physical design of the new system.

4.1 Logical Design

4.4.1 Table Structure (figure 2)

Staff table



The screenshot shows the phpMyAdmin interface for the 'hotel' database. The 'staff' table structure is displayed with the following fields:

	Field	Type	Collation	Attributes	Null	Default
<input type="checkbox"/>	FNAME	varchar(20)	latin1_general_ci		No	
<input type="checkbox"/>	LNAME	varchar(20)	latin1_general_ci		No	
<input type="checkbox"/>	POSITION	varchar(25)	latin1_general_ci		No	
<input type="checkbox"/>	LOCATION	varchar(30)	latin1_general_ci		No	
<input type="checkbox"/>	STAFFID	int(5)			No	0
<input type="checkbox"/>	CONTACT	int(15)			No	0

Below the table structure, there are options to 'Check All / Uncheck All With selected' and a 'Print view' button. At the bottom, there is a 'Relation view' button and a 'Propose table structure' button. The 'Add' field is set to '1' and the 'At End of Table' radio button is selected. The 'FNAME' field is selected in the dropdown menu.

Customer Table

Address

Database

hotel (5)

hotel (5)

booking

customer

payment

security

staff

Server: localhost ▶ Database: hotel ▶ Table: customer

Browse

Structure

SQL

Search

Insert

Export

Import

Operations

Empty

Drop

	Field	Type	Collation	Attributes
<input type="checkbox"/>	FIRSTNAME	varchar(20)	latin1_general_ci	
<input type="checkbox"/>	LASTNAME	varchar(20)	latin1_general_ci	
<input type="checkbox"/>	<u>CUSTOMER IDENTITY</u>	varchar(5)	latin1_general_ci	
<input type="checkbox"/>	ADDRESS	varchar(30)	latin1_general_ci	
<input type="checkbox"/>	CONTACT	varchar(20)	latin1_general_ci	
<input type="checkbox"/>	LOCATION	varchar(30)	latin1_general_ci	
<input type="checkbox"/>	COUNTRY	varchar(20)	latin1_general_ci	
<input type="checkbox"/>	SERVICES	varchar(30)	latin1_general_ci	

☐ Check All / Uncheck All With selected:

Print view

Relation view

Propose table structure

Booking Table

Address

Database

hotel (5)

hotel (5)

booking

customer

payment

security

staff

Server: localhost ▶ Database: hotel ▶ Table: booking

Browse

Structure

SQL

Search

Insert

Export

Import

Operations

Empty

Drop

	Field	Type	Collation	Attributes
<input type="checkbox"/>	ROOMNAME	varchar(10)	latin1_general_ci	
<input type="checkbox"/>	NUMBER_OF_ROOMS	int(5)		
<input type="checkbox"/>	DATE_OF_BOOKING	date		
<input type="checkbox"/>	DATE_OF_DEPARTURE	date		
<input type="checkbox"/>	CUSTOMER_IDENTITY	int(8)		
<input type="checkbox"/>	MODE_OF_PAYMENT	varchar(15)	latin1_general_ci	
<input type="checkbox"/>	ROOMID	int(11)		

↑

Check All / Uncheck All

With selected:

Print view

Relation view

Propose table structure

Add

1

field(s)

☒ At End of Table

☐ At Beginning of Table

☐ After

Payment Table

Address <http://localhost/phpmyadmin/>

Database

hotel (5)

hotel (5)

booking

customer

payment

security

staff

Server: localhost ▶ Database: hotel ▶ Table: payment

Browse

Structure

SQL

Search

Insert

Export

Import

Operations

Empty

Drop

	Field	Type	Collation	Attributes
<input type="checkbox"/>	CURRENCY	varchar(10)	latin1_general_ci	
<input type="checkbox"/>	DATE_OF_PAYMENT	date		
<input type="checkbox"/>	RECEIPT_NUMBER	int(9)		

Check All / Uncheck All With selected:

Print view

Relation view

Propose table structure

Add field(s) ☒ At End of Table ☐ At Beginning of Table ☐ After

CURRENCY

Go

Indexes: 0

Keyname	Type	Cardinality	Action	Field
PRIMARY	PRIMARY	0		RECEIPT_NUMBER

4.1.2 Entity Relationship Diagram for the system

This explains the operation of hotel Net Worth after the design of the new system.

Entity –Relationship Schema

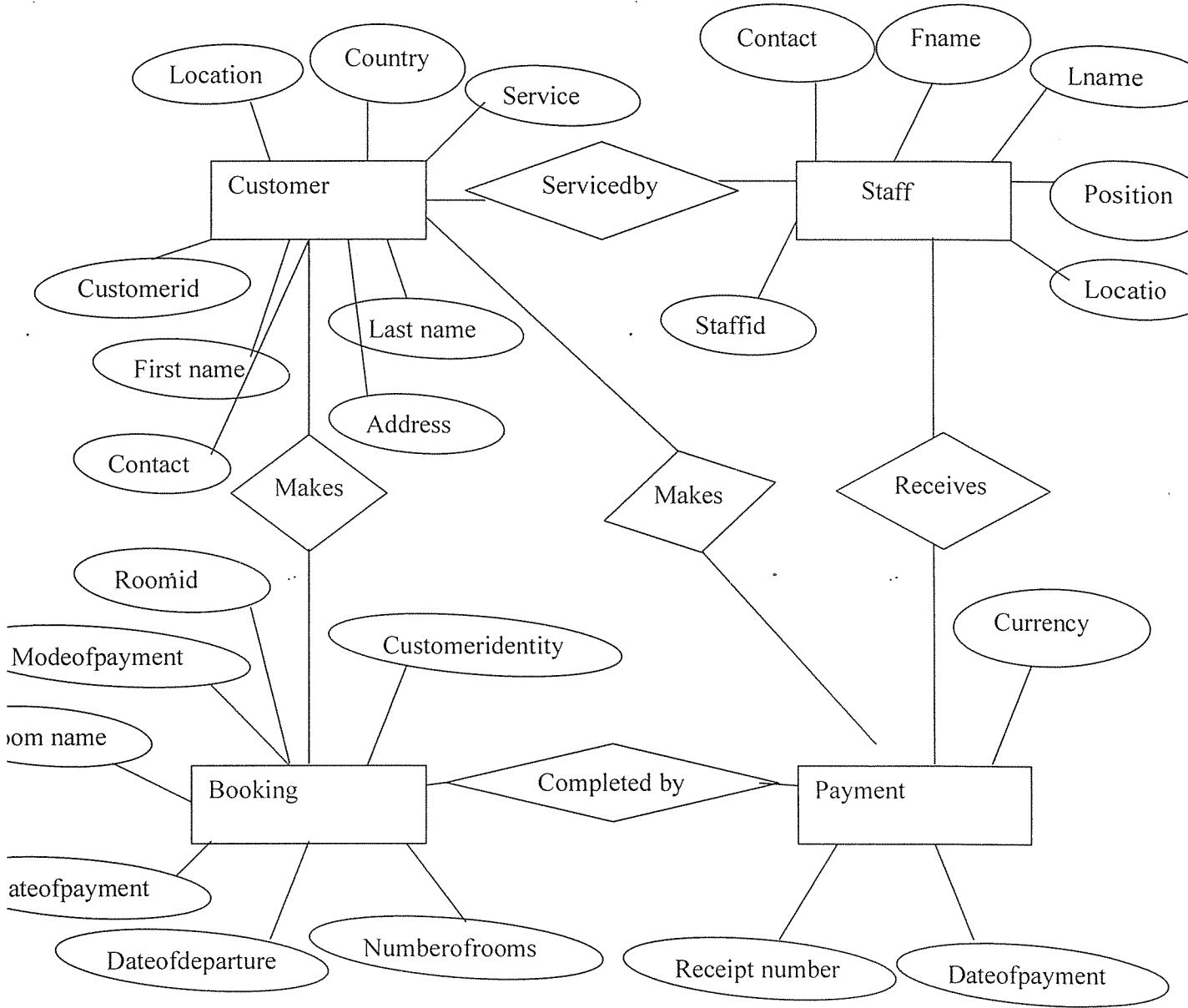
Customer (First name, Lastname, Customeridentity, Address, Contact, Location, Country, ,Serviceid)

Booking (Room name, Number of Rooms,, Date of booking, Date of Departure, Customeridentity,Mode
of Payment,Roomid)

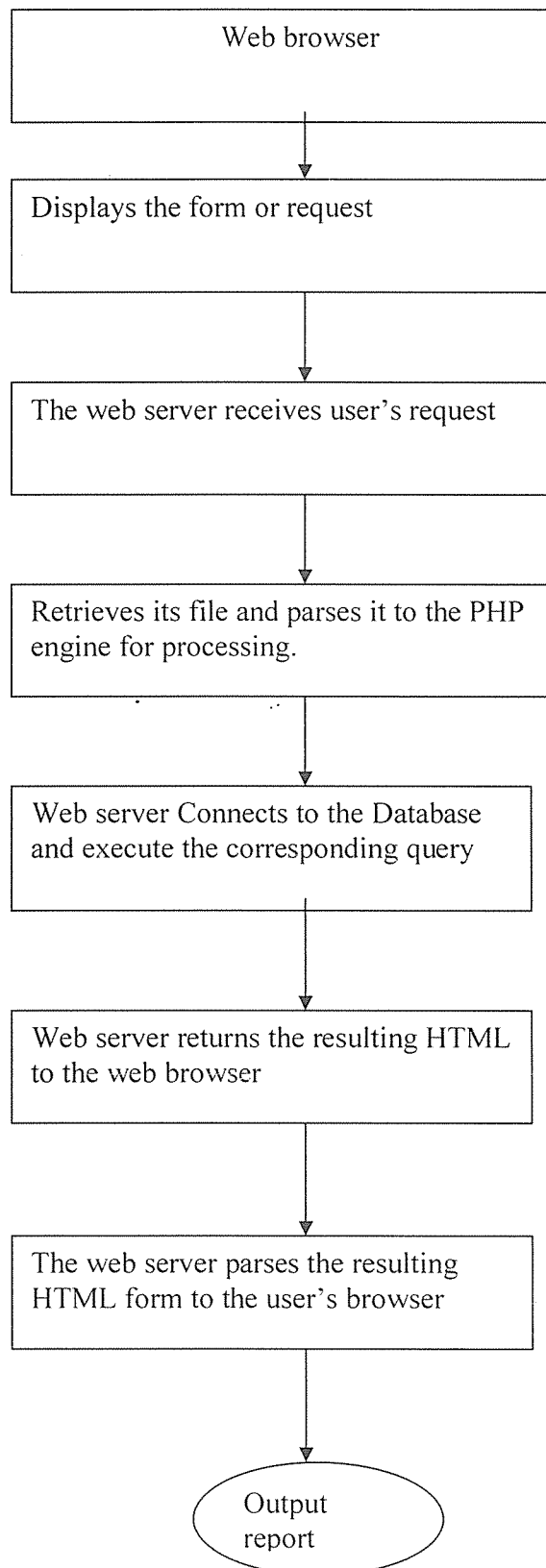
Payment (Currency, Date of payment,Receipt number)

Staff(Fname,Lname,Position,Location,Staffid,Contact)

Entity Relationship Diagram for a Hotel Reservation System

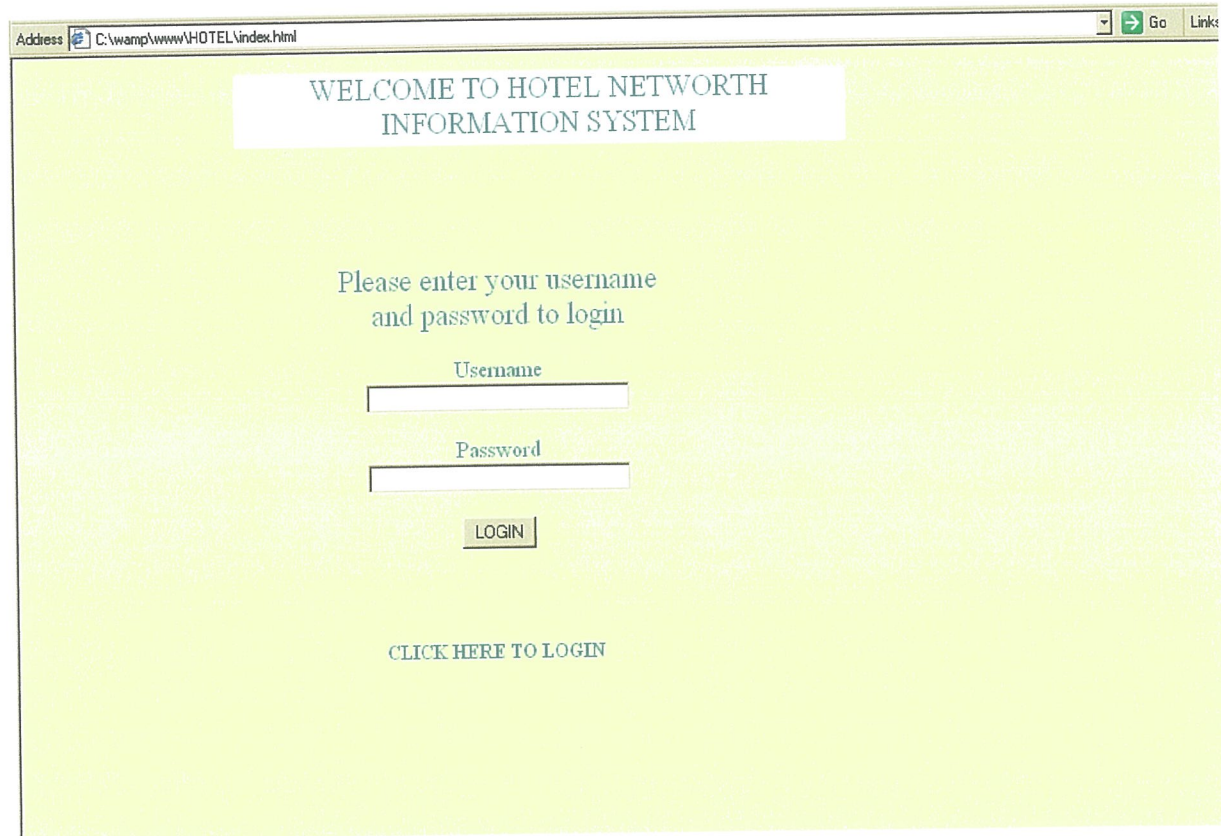


4.1.3: Flow Chart of the Designed System (Figure 4)






4.2 Physical design

4.2.1 Input forms



The screenshot shows a web browser window with the address bar displaying "C:\wamp\www\HOTEL\index.html". The page has a light green background. At the top, a white box contains the text "WELCOME TO HOTEL NETWORK INFORMATION SYSTEM". Below this, the text "Please enter your username and password to login" is centered. There are two input fields: "Username" and "Password", each with a corresponding text label above it. Below the "Password" field is a "LOGIN" button. At the bottom, there is a link that says "CLICK HERE TO LOGIN".

Address  C:\wamp\www\HOTEL\index.html  Go  Links

WELCOME TO HOTEL NETWORK
INFORMATION SYSTEM

Please enter your username
and password to login

Username

Password

LOGIN

[CLICK HERE TO LOGIN](#)

HOTEL NETWORTH HOME PAGE


Address

D:\HOTEL NET WORTH\CUSTOMER FORM.HTML

Go

Links

HOTEL NETWORTH



WELCOME TO HOTEL NET WORTH

HOME

MENU

CONTACT US

ROOMS


ENVIRONMENT

PARKING

HOTEL NET WORTH is a newly build hotel located along Bombo Road in Wobulenz town council (Gulu Highway).

Our services are the best in Uganda and in town, feel free to come and enjoy the cool breeze environment. HOTEL NET WORTH offers a variety of services twenty four hours and seven days a week.

We have accommodation for international conferences, special events such as meetings, wedding ceremonies, parties (graduation, birth day etc).



RATES

CONFERENCE

ENTERTAINMENT

RESERVATION



OBJECTIVES

LOCATION


GALLERIES

CUSTOMER FORM

CUSTOMER REGISTRATION FORM

Address  D:\HOTEL NET WORTH\CUSTOMER FORM.HTML  Go [Links](#)

HOTEL NETWORKTH



HOME

MENU

CONTACT

ROOMS

ENVIRONMENT

PARKING

BOOKING

CUSTOMER REGISTRATION FORM

FIRSTNAME:

LAST NAME:

CUSTOMER IDENTITY:

ADDRESS:

CONTACT:

LOCATION:

COUNTRY:

SERVICES:

SUBMIT RECORD

RESET

RATES

CONTACT

ENTERTAINMENT

RESERVATION

OBJECTIVES

LOCATION

GALLARIES

26

BOOKING FORM

Address

D:\HOTEL.NET\WORTH\BOOKING FORM.HTML

Go

Links

HOTEL NETWORKTH



HOME

BOOKING FORM

RATES

CONFERENCE

ENTERTAINMENT

RESERVATION

OBJECTIVES

LOCATION

GALLARIES

CONTACT

ROOMS

ENVIRONMENT

PARKING

ROOM NAME:

NUMBER OF ROOMS:

DATE OF BOOKING:

DATE OF DEPARTURE:

CUSTOMER IDENTITY:

MODE OF PAYMENT:

ROOM IDENTITY:

Submit record

reset

HOTEL NETWORK



WELCOME TO HOTEL NETWORK

CUSTOMER IDENTITY

VIEW

SHOW CUSTOMER DETAILS

HOME

MENU

CONTACT US

ROOMS

ENVIRONMENT

PARKING



CONFERENCE

ENTERTAINMENT

RESERVATION

OBJECTIVES

LOCATION

GALLERIES

CUSTOMER,BOOKING REPORT

Address

http://localhost/HOTEL/CUSTOMERID_DETAILS.php?CUSTID=001&Submit=VIEW

Go

Links

HOTEL NETWORK



HOME

NEW CUSTOMER DETAILS

CONFERENCE

ENTERTAINMENT

RESERVATION

OBJECTIVES

LOCATION

GALLERIES

MENU

CONTACT US

ROOMS

ENVIRONMENT

PARKING

CUSTOMER IDENTITY 001


Customer Details	
FIRST NAME	nabukeera
LAST NAME	sarah
ADDRESS	ggaba
CONTACT	0789666
LOCATION	hhhh
COUNTRY	america
SERVICES	accomodation

Booking Details	
ROOM NAME	yyyy
NUMBER OF ROOMS	56
DATE OF BOOKING	7899-06-07
DATE OF DEPARTURE	0987-05-07
MODE OF PAYMENT	pound
ROOM ID	3

CONTACTS PAGE

Address [D:\HOTEL NET WORTH\CONTACT US.html](#) [Go](#) [Links](#)

HOTEL NETWORKTH



[HOME](#) [RATES](#)

OUR CONTACTS

[MENU](#) [CONFERENCE](#)

CONTACT US	Hotel contact	Mr. Kilian Lugwe General Manager	ENTERTAINMENT
	Telephone	(256)041309000	
ROOMS	Fax	(256)041259130	RESERVATION
ENVIRONMENT	E-mail	send an e-mail (www.hotelnetworkth.co.org)	OBJECTIVES
	Address	p. o Box 7814 Bombo Road along Gulu Highway. Only 42kilometres from kampala city.	
PARKING	Sales center(Nairobi)	Telephone (254 20)2710511	LOCATION
			GALLERIES

RATES POLICIES PAGE


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Links

HOTEL NETWORKTH



THE RATES AND POLICIES

HOME

MENU

CONTACT US

ROOMS

ENVIRONMEN

PARKING

BEDS AND BREAKFAST

standard single us\$200

standard double us\$265

superior single us\$300

superior double us\$350

studio suite us\$240

executive suite us\$450

presidential suite us\$2000

Meals

Breakfast: us\$17.50



Lunch: us\$30.00

Dinner: us\$30.00

General Terms and Conditions:

Day Room Rate 50% of Twin until 6:00pm.

Relevant taxes included



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ENTERTAINMENT ACTIVITIES PAGE

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HOTEL NETWORKTH



OUR ENTERTAINMENT ACTIVITIES

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The magnificent Maisha Health Club A two terracotta edifice traced by delicate white pillars that blossom into bud on its sun-terraced roof, "maisha" echoes the trademark moonish theme of its sister facility in Nairobi kampala's first and only world-class spa, "maisha" will offer an unrivalled range of regimes complemented by luxuriant steam rooms, saunas, iced plunge pools and fountains brimming with pure mineral water. Activities Health/Sport Maisha fitness center and spa with - Large swimming pool -Gymnasium - Steam rooms -Sauna -Aerobics rooms -Massage and treatment rooms -Golf course nearby Places of interest -Jinja(source of the Nile),Owen falls,Sezibwa falls and Bujagali falls. -Ngamba island chimp sanctuary, Wildlife Education Centre and Entebbe Botanical gardens. Kampala cityTour including a visit to African Craft Village and National Museum.



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HOTEL NETWORK



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PARKING

OUR MENU

BREAKFAST

African Tea \$5

Milk Tea \$7

Beef and Hamburger \$10

Sausages and Chaps \$15

LUNCH

Local Foods \$20

Chips and Chicken \$25

Rice and stewbeef \$22

Fried Fish and Chips \$24

DINNER/SUPPER

Hotdogs and Chips \$30

Snacks \$20

RATES

CONFERENCE


ENTERTAINMENT

RESERVATION

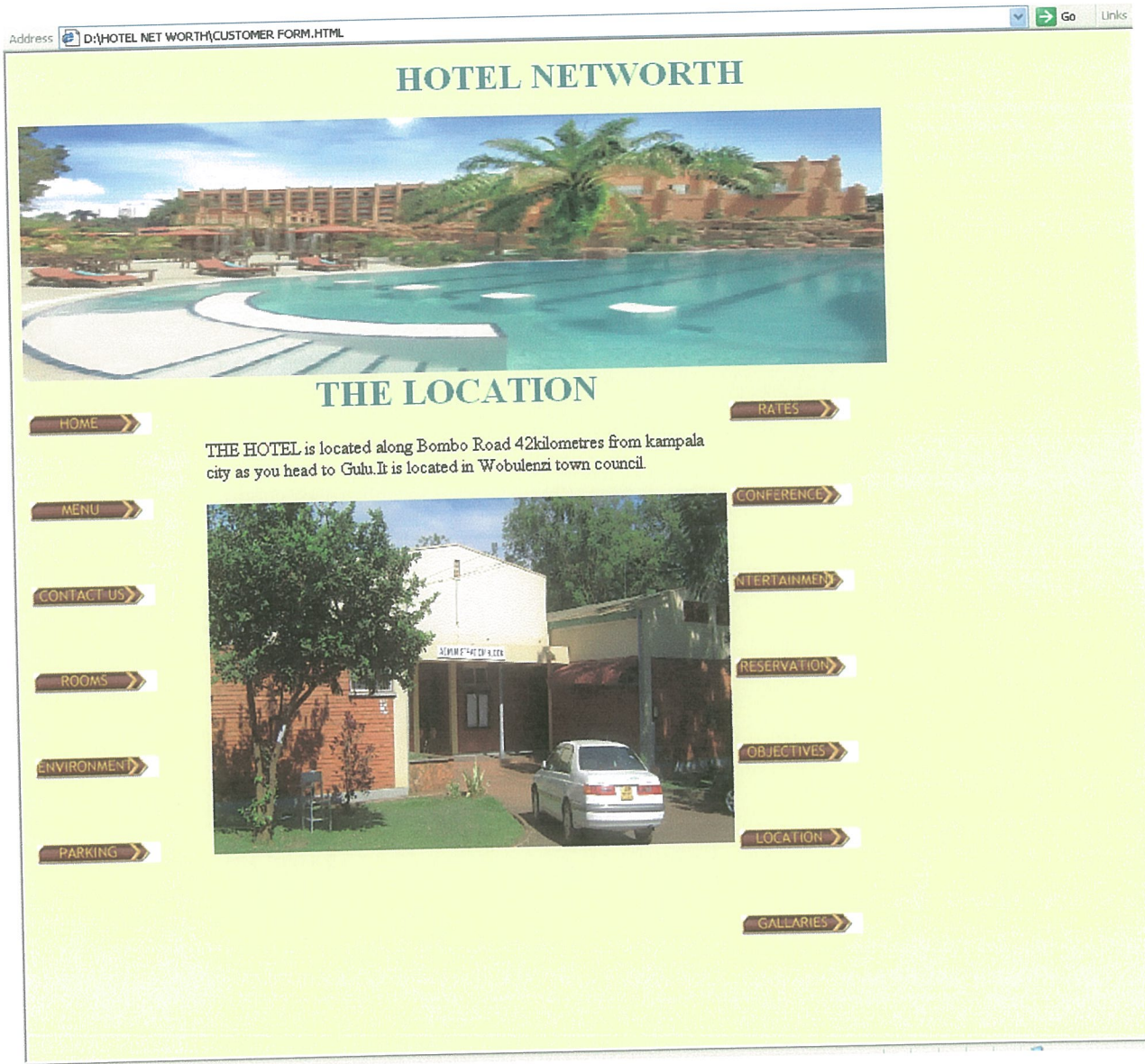
OBJECTIVES

LOCATION

GALLERIES



LOCATION PAGE



ROOMS PAGE

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Go Links

HOTEL NETWORTH



OUR ROOMS

A Sublime Experience.

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ENVIRONMENT

PARKING

An inspirational blend of world-class opulence and pan-African panache, the glittering HOTEL NET WORTH is located at the heart of Luweero it is surrounded by 17-acres of glorious gardens; while offering unlimited room choices, unprecedented luxury and unsurpassed dining options.

A show case of Ugandan art and culture, this sublime hotel will offer the ultimate blend of personalized service, social style and business reliability.

Unprecedented Room choices.

executive and from panoramic executive suites to impressive business suites, while the presidential suite is absolutely fabulous.



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GALLARIES

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HOTEL NETWORKTH



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OUR GALLERY

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4.2.2 System Testing

With software and hardware acquired, the system was tested. Parts of the system were linked together and test data was used to check if parts of the system were working together. The system was also tested with erroneous and massive amount of data to check if it could handle large amounts of data without crashing.

4.2.3 Implementation

This involved converting the Hardware, Software and files to the new system and training users.

4.2.4 Hardware Conversion

Hardware needed was installed from the top management offices.

4.2.5 Software Conversion

The software acquired was installed to run on the available hardware

4.2.6 Training Users

All users of the new system were trained on how to use the system. User training was conducted using projected screen power point slide show presentation.

CHAPTER FIVE

CONCLUSIONS AND RECOMMENDATIONS

5.0 Recommendations

The system is highly recommended to be used in Hotel Net worth for effective processing and retrieval of staff records and customer requests. The system employs Dream weaver and PHP used to generate the required services to customers online and all the required information.

Hotel Net Worth is recommended to install an ant-virus that will deal with viruses, worms and malwares which are likely to destroy the organization's documents. Updates have to be made when the antivirus expires to avoid machine breakdown.

5.1 Conclusion

The researcher has achieved the objectives of the project by giving a clear and concise description of the background of the study, statement of the problem, objectives of the study, research questions, scope of the study and the conceptual frame work. This study has to be followed to the activities of the project.

REFERENCES

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APPENDIX A:

QUESTIONNAIRES

A questionnaire for the managing Director

Dear respondent,

We are researching on the past performance of Hotel Net worth country wide and world wide. The questionnaire is designed to help in finding out how services were delivered before. Information is needed on how customers world wide access services of the hotel as well as the current system you are using to serve customers. Thus, the researcher humbly requests you to put a tick on the answer where appropriate and give your views where possible in the spaces provided.

SECTION A

BACKGROUND INFORMATION

1. SEX

FEMALE

☐

MALE

☐

2. Age 20-25

☐

26-45

☐

46 and above

☐

3. Which level are you?

Managerial

☐

Middle

☐

Operational

☐

4. For how long have you been in this hotel?

Years

SECTION B

CUSTOMER INFORMATION

How do customers pay for services to be delivered?

5. Cash ☐ Cheque ☐ Invoice ☐

6. Are customers issued any document to confirm payment?

Yes ☐ No ☐

7. How are documents stored?

Box files ☐ Computer ☐

8. How long does it take for a document (especially receipt) to be processed?

After a few seconds ☐ after an hour ☐ immediately ☐

SECTION C

Computer –Based Information

9. Are you a computer literate?

Yes ☐ No ☐

10. Could you welcome the introduction of a web-based online hotel reservation system in your organization?

Yes ☐ ☐

Questionnaire continued

11 Give a reason for your answer in (10) above

.....
..... Thank you for your time and
contribution towards my research.

APPENDIX B

INTERVIEW GUIDE

Interviewee: Mr.Galiwango Ronald

Date: 10/07/2009

Time: 8.00am-9.00am

Place: Managing Director's office

Subject: Delivery of service monitoring

Time allocated	Interview Question	Interviewee Response
2-3 minutes	I Nakibuuka Rose and Nabukeera sarah third year students Bachelor of Information Technology from Kampala International University. Thank you for your valuable time. My purpose is to obtain an understanding of the existing system of customer service delivery.	
2-3 minutes	Question 1 What is the mode of payment?	
2-3 minutes	Question 2	

	Which document do you issue to confirm payment?	
2-3 minutes	Question 3 How are documents kept?	
2-3 minutes	Question 4 How are the documents processed?	
2-3 minutes	Question 5 How long does it take to process documents (especially receipts) for customers?	
2-3 minutes	Question 6 Are customers comfortable with the current system especially those outside Uganda?	
2-3 minutes	Question 7 Would you welcome a web-based online hotel reservation system?	
2-3 minutes	Thank you for your	

	cooperation will provide you with a copy of what resulted during the interview and a free copy of the documentation of the system.	
--	---	--

General Comments and Notes

.....

.....

.....

.....

.....

APPENDIX C

PROGRAM CODES

Sample Code for Login form

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="Content-Type" content="text/html; charset=iso-8859-1" />
<title>HOTEL NETWORTH</title>
<style type="text/css">
<!--
body {
    background-color: #FFFFCC;
}
.style1 {color: #FFFFFF}
.style3 {color: #4F807C; font-size: 24px; }
.style5 {color: #4F807C; font-size: 18px; }
#Layer1 {
    position:absolute;
    width:269px;
    height:207px;
    z-index:1;
    left: 264px;
    top: 90px;
}
#Layer2 {
    position:absolute;
    width:507px;
    height:57px;
    z-index:2;
```

```

<center class="style1">
  <p class="style11"><strong>U</strong><span class="style12">username</span>
    <input type="text" size="32" maxlength="15" name="username" />
  </p>
</center>
</p>
<p>
<center class="style1">
  <span class="style5">Password</span>
<input type="password" size="32" maxlength="15" name="password"/>

  <form id="form1" name="form1" method="post" action="">
    <label>
      <input name="LOGIN" type="submit" id="LOGIN" value="LOGIN" />
    </label>
  </form>
  <p>&nbsp;</p>
  <p>&nbsp;</p>
  <p>&nbsp;</p>
</center>
</p>
</div>
</center>
<div class="style8" id="Layer2">
  <div align="center" class="style11">WELCOME TO HOTEL NETWORTH INFORMATION
SYSTEM </div>
</div>
<div class="style13" id="Layer3">CLICK HERE TO LOGIN </div>
<p>

</body>

```

</html>

Sample Code for home page

```
!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="Content-Type" content="text/html; charset=iso-8859-1" />
<title>Untitled Document</title>
<link href="IMAGES/CSS/colors6.css" rel="stylesheet" type="text/css" />
<style type="text/css">
<!--
.style1 {
    font-size: xx-large;
    color: #4F807C;
    font-weight: bold;
}
body,td,th {
    color: #FFFFFFF;
}
-->
</style>
<link href="IMAGES/CSS/colors1.css" rel="stylesheet" type="text/css" />
</head>

<body>
<p align="center"><span class="style1"> HOTEL NETWORTH</span> </p>
<p></p>
<table width="777" height="498" border="0">
<tr>
```

```

<td width="108" height="492"><p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="BGCOLOR" value="" />
  <param name="movie" value="button1.swf" />
  <param name="quality" value="high" />
  <embed src="button1.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
</object>
</p>
<p>&nbsp;</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="BGCOLOR" value="" />
  <param name="movie" value="button2.swf" />
  <param name="quality" value="high" />
  <embed src="button2.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
</object>
</p>
<p>&nbsp;</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
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```

```

        <param name="movie" value="button3.swf" />
        <param name="quality" value="high" />
        <embed src="button3.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
    </object>
</p>
<p>&nbsp;</p>
<p>
    <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
        <param name="BGCOLOR" value="" />
        <param name="movie" value="button4.swf" />
        <param name="quality" value="high" />
        <embed src="button4.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
    </object>
</p>
<p>&nbsp;</p>
<p>
    <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
        <param name="BGCOLOR" value="" />
        <param name="movie" value="button5.swf" />
        <param name="quality" value="high" />
        <embed src="button5.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>

```

```

    </object>
</p>
<p>&nbsp;</p>
<p>
    <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
    <param name="BGCOLOR" value="" />
    <param name="movie" value="button6.swf" />
    <param name="quality" value="high" />
    <embed src="button6.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
    </object>
</p>
<p>&nbsp;</p></td>
<td width="539" bordercolor="#993300"><p align="center" class="style1">WELCOME TO HOTEL
NET

```

WORTH </p>

<p align="center"> HOTEL NET WORTH is a newly build hotel located along Bombo Road in Wobulenzi town council(Gulu Highway). </p>

<p align="left">Our services are the best in Uganda and in town, feel free to come and enjoy the cool breeze enviroment HOTEL NET WORTH offers a variety of services twenty four hours and seven days a week.</p>

<p align="left">We have accomodation for international conferences, special events such as meetnings, wedding ceremonies, parties (graduation, birth day etc).

```

    <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">

```

```

    <param name="BGCOLOR" value="" />

```

```

    <param name="movie" value="CUSTOMER FORM.HTML.swf" />
    <param name="quality" value="high" />
    <embed src="CUSTOMER FORM.HTML.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
  </object>
  </p>
  <p align="left">&nbsp;</p>
<p align="left">&nbsp;</p></td>
<td width="116"><p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
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  <param name="movie" value="button7.swf" />
  <param name="quality" value="high" />
  <embed src="button7.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
  </object>
  </p>
  <p>&nbsp;</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="BGCOLOR" value="" />
  <param name="movie" value="button8.swf" />
  <param name="quality" value="high" />

```



```

    <embed src="button8.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
    </object>
</p>
<p>&nbsp;</p>
<p>
    <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
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    </object>
</p>
<p>&nbsp;</p>
<p>
    <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
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    <param name="quality" value="high" />
    <embed src="button10.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
    </object>
</p>

```

```

<p>&nbsp; </p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
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  <param name="movie" value="button11.swf" />
  <param name="quality" value="high" />
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pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
  </object>
</p>
<p>&nbsp; </p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
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  <param name="movie" value="button12.swf" />
  <param name="quality" value="high" />
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pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
  </object>
</p>
<p>&nbsp; </p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">

```

```

        <param name="BGCOLOR" value="" />
        <param name="movie" value="button13.swf" />
        <param name="quality" value="high" />
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pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
    </object>
</p>
<p>&nbsp;</p></td>
</tr>
</table>
</body>
</html>

```

Sample Code for customer form

```

<?php require_once('Connections/CONN_HOTEL.php'); ?>
<?php
function GetSQLValueString($theValue, $theType, $theDefinedValue = "", $theNotDefinedValue = "")
{
    $theValue = (!get_magic_quotes_gpc()) ? addslashes($theValue) : $theValue;

    switch ($theType) {
        case "text":
            $theValue = ($theValue != "") ? "'" . $theValue . "'" : "NULL";
            break;
        case "long":
        case "int":
            $theValue = ($theValue != "") ? intval($theValue) : "NULL";
            break;
        case "double":
            $theValue = ($theValue != "") ? "'" . doubleval($theValue) . "'" : "NULL";
            break;
        case "date":
            $theValue = ($theValue != "") ? "'" . $theValue . "'" : "NULL";
            break;
        case "defined":
            $theValue = ($theValue != "") ? $theDefinedValue : $theNotDefinedValue;
            break;
    }
    return $theValue;
}

```

```

$editFormAction = $_SERVER['PHP_SELF'];
if (isset($_SERVER['QUERY_STRING'])) {
    $editFormAction .= "?" . htmlentities($_SERVER['QUERY_STRING']);
}

if ((isset($_POST["MM_insert"])) && ($_POST["MM_insert"] == "form1")) {
    $insertSQL = sprintf("INSERT INTO customer (FIRSTNAME, LASTNAME, `CUSTOMER
IDENTITY`, ADDRESS, CONTACT, LOCATION, COUNTRY, SERVICES) VALUES (%s, %s, %s,
%s, %s, %s, %s, %s)",
        GetSQLValueString($_POST['FIRSTNAME'], "text"),
        GetSQLValueString($_POST['LASTNAME'], "text"),
        GetSQLValueString($_POST['CUSTOMER_IDENTITY'], "text"),
        GetSQLValueString($_POST['ADDRESS'], "text"),
        GetSQLValueString($_POST['CONTACT'], "text"),
        GetSQLValueString($_POST['LOCATION'], "text"),
        GetSQLValueString($_POST['COUNTRY'], "text"),
        GetSQLValueString($_POST['SERVICES'], "text"));

    mysql_select_db($database_CONN_HOTEL, $CONN_HOTEL);
    $Result1 = mysql_query($insertSQL, $CONN_HOTEL) or die(mysql_error());

    $insertGoTo = "CUSTOMER.PHP";
    if (isset($_SERVER['QUERY_STRING'])) {
        $insertGoTo .= (strpos($insertGoTo, '?')) ? "&" : "?";
        $insertGoTo .= $_SERVER['QUERY_STRING'];
    }
    header(sprintf("Location: %s", $insertGoTo));
}

if ((isset($_POST["MM_insert"])) && ($_POST["MM_insert"] == "form2")) {
    $insertSQL = sprintf("INSERT INTO customer (FIRSTNAME, LASTNAME, `CUSTOMER
IDENTITY`, ADDRESS, CONTACT, LOCATION, COUNTRY, SERVICES) VALUES (%s, %s, %s,
%s, %s, %s, %s, %s)",
        GetSQLValueString($_POST['FIRSTNAME'], "text"),
        GetSQLValueString($_POST['LASTNAME'], "text"),
        GetSQLValueString($_POST['CUSTOMER_IDENTITY'], "text"),
        GetSQLValueString($_POST['ADDRESS'], "text"),
        GetSQLValueString($_POST['CONTACT'], "text"),
        GetSQLValueString($_POST['LOCATION'], "text"),
        GetSQLValueString($_POST['COUNTRY'], "text"),
        GetSQLValueString($_POST['SERVICES'], "text"));

    mysql_select_db($database_CONN_HOTEL, $CONN_HOTEL);
    $Result1 = mysql_query($insertSQL, $CONN_HOTEL) or die(mysql_error());
}

```

```

$insertGoTo = "BOOKING.php";
if (isset($_SERVER['QUERY_STRING'])) {
    $insertGoTo .= (strpos($insertGoTo, '?') ? "&" : "?");
    $insertGoTo .= $_SERVER['QUERY_STRING'];
}
header(sprintf("Location: %s", $insertGoTo));
}
?><!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="Content-Type" content="text/html; charset=iso-8859-1" />
<title>CUSTOMER</title>
<link href="file:///C:/Documents and Settings/Lydia/My
Documents/HOTEL/IMAGES/CSS/colors6.css" rel="stylesheet" type="text/css" />
<style type="text/css">
<!--
.style1 {
    font-size: xx-large;
    color: #4F807C;
    font-weight: bold;
}
body,td,th {
    color: #FFFFFFF;
}
-->
</style>
<link href="file:///C:/Documents and Settings/Lydia/My
Documents/HOTEL/IMAGES/CSS/colors1.css" rel="stylesheet" type="text/css" />
<style type="text/css">
<!--
.style4 {color: #0000FF}
body {
    background-color: #FFFFCC;
}
-->
</style>
</head>

<body>
<p align="center"><span class="style1"> HOTEL NETWORTH</span> </p>
<p></p>
<table width="770" height="797" border="0">
<tr>
<td width="107" height="793"><p>

```

```

<object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="BGCOLOR" value="" />
  <param name="movie" value="button1.swf" />
  <param name="quality" value="high" />
  <embed src="button1.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
</object>
</p>
<p>&nbsp;</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="BGCOLOR" value="" />
  <param name="movie" value="button2.swf" />
  <param name="quality" value="high" />
  <embed src="button2.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
</object>
</p>
<p>&nbsp;</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="BGCOLOR" value="" />
  <param name="movie" value="button3.swf" />
  <param name="quality" value="high" />
  <embed src="button3.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
</object>
</p>
<p>&nbsp;</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="movie" value="button4.swf" />
  <param name="quality" value="high" />

```

```

        <embed src="button4.swf" quality="high"
pluginpage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
    </object>
</p>
<p>&nbsp;</p>
<p>
    <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
    <param name="movie" value="button5.swf" />
    <param name="quality" value="high" />
    <embed src="button5.swf" quality="high"
pluginpage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
    </object>
</p>
<p>&nbsp;</p>
<p>
    <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
    <param name="movie" value="button6.swf" />
    <param name="quality" value="high" />
    <embed src="button6.swf" quality="high"
pluginpage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
    </object>
</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
</td>
<td width="542" bordercolor="#993300"><p align="center" class="style1">CUSTOMER
REGISTRATION FORM </p>

```

```

<form method="post" name="form2" action="<?php echo $editFormAction; ?>">
<table align="center">
<tr valign="baseline">
    <td nowrap align="right"><span class="style4">FIRSTNAME:</span></td>
    <td><input type="text" name="FIRSTNAME" value="" size="32"></td>
</tr>
<tr valign="baseline">

```

```

        <td nowrap align="right"><span class="style4">LASTNAME:</span></td>
        <td><input type="text" name="LASTNAME" value="" size="32"></td>
    </tr>
    <tr valign="baseline">
        <td nowrap align="right"><span class="style4">CUSTOMER IDENTITY:</span></td>
        <td><input type="text" name="CUSTOMER_IDENTITY" value="" size="32"></td>
    </tr>
    <tr valign="baseline">
        <td nowrap align="right"><span class="style4">ADDRESS:</span></td>
        <td><input type="text" name="ADDRESS" value="" size="32"></td>
    </tr>
    <tr valign="baseline">
        <td nowrap align="right"><span class="style4">CONTACT:</span></td>
        <td><input type="text" name="CONTACT" value="" size="32"></td>
    </tr>
    <tr valign="baseline">
        <td nowrap align="right"><span class="style4">LOCATION:</span></td>
        <td><input type="text" name="LOCATION" value="" size="32"></td>
    </tr>
    <tr valign="baseline">
        <td nowrap align="right"><span class="style4">COUNTRY:</span></td>
        <td><input type="text" name="COUNTRY" value="" size="32"></td>
    </tr>
    <tr valign="baseline">
        <td nowrap align="right"><span class="style4">SERVICES:</span></td>
        <td><input type="text" name="SERVICES" value="" size="32"></td>
    </tr>
    <tr valign="baseline">
        <td nowrap align="right"><span class="style4"></span></td>
        <td><input type="submit" value="SUBMIT RECORD">
            <label>
                <input type="reset" name="Reset" value="RESET" />
            </label></td>
    </tr>
</table>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>

```



```

<p>&nbsp;</p>
<p>
  <input type="hidden" name="MM_insert" value="form2">
</p>
</form>
<p>&nbsp;</p></td>
<td width="107"><p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="movie" value="button7.swf" />
  <param name="quality" value="high" />
  <embed src="button7.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
</object>
</p>
<p>&nbsp;</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="movie" value="button3.swf" />
  <param name="quality" value="high" />
  <embed src="button3.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
</object>
</p>
<p>&nbsp;</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="movie" value="button9.swf" />
  <param name="quality" value="high" />
  <embed src="button9.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
</object>
</p>
<p>&nbsp;</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">

```

```

        <param name="movie" value="button10.swf" />
        <param name="quality" value="high" />
        <embed src="button10.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
    </object>
</p>
<p>&nbsp;</p>
<p>
    <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
        <param name="movie" value="button11.swf" />
        <param name="quality" value="high" />
        <embed src="button11.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
    </object>
</p>
<p>&nbsp;</p>
<p>
    <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
        <param name="movie" value="button12.swf" />
        <param name="quality" value="high" />
        <embed src="button12.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
    </object>
</p>
<p>&nbsp;</p>
<p>
    <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
        <param name="movie" value="button13.swf" />
        <param name="quality" value="high" />
        <embed src="button13.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
    </object>
</p>
<p>&nbsp;</p>
<p>&nbsp;</p>
<p>&nbsp;</p>

```

```

    <p>&nbsp;</p>
    <p>&nbsp;</p></td>
</tr>
</table>
</body>

```

```

</html>

```

Sample Code for Booking

```

<?php require_once('Connections/CONN_HOTEL.php'); ?>
<?php
function GetSQLValueString($theValue, $theType, $theDefinedValue = "", $theNotDefinedValue = "")
{
    $theValue = (!get_magic_quotes_gpc()) ? addslashes($theValue) : $theValue;

    switch ($theType) {
        case "text":
            $theValue = ($theValue != "") ? "'" . $theValue . "'" : "NULL";
            break;
        case "long":
        case "int":
            $theValue = ($theValue != "") ? intval($theValue) : "NULL";
            break;
        case "double":
            $theValue = ($theValue != "") ? "'" . doubleval($theValue) . "'" : "NULL";
            break;
        case "date":
            $theValue = ($theValue != "") ? "'" . $theValue . "'" : "NULL";
            break;
        case "defined":
            $theValue = ($theValue != "") ? $theDefinedValue : $theNotDefinedValue;
            break;
    }
    return $theValue;
}

```

```

$editFormAction = $_SERVER['PHP_SELF'];
if (isset($_SERVER['QUERY_STRING'])) {
    $editFormAction .= "?" . htmlentities($_SERVER['QUERY_STRING']);
}

```

```

if ((isset($_POST["MM_insert"])) && ($_POST["MM_insert"] == "form1")) {
    $insertSQL = sprintf("INSERT INTO booking (ROOMNAME, NUMBER_OF_ROOMS,
DATE_OF_BOOKING, DATE_OF_DEPARTURE, CUSTOMER_IDENTITY,
MODE_OF_PAYMENT, ROOMID) VALUES (%s, %s, %s, %s, %s, %s, %s)",
        GetSQLValueString($_POST['ROOMNAME'], "text"),
        GetSQLValueString($_POST['NUMBER_OF_ROOMS'], "int"),

```

```

        GetSQLValueString($_POST['DATE_OF_BOOKING'], "date"),
        GetSQLValueString($_POST['DATE_OF_DEPARTURE'], "date"),
        GetSQLValueString($_POST['CUSTOMER_IDENTITY'], "int"),
        GetSQLValueString($_POST['MODE_OF_PAYMENT'], "text"),
        GetSQLValueString($_POST['ROOMID'], "int"));

```

```

mysql_select_db($database_CONN_HOTEL, $CONN_HOTEL);
$Result1 = mysql_query($insertSQL, $CONN_HOTEL) or die(mysql_error());

```

```

$insertGoTo = "BOOKING.php";
if (isset($_SERVER['QUERY_STRING'])) {
    $insertGoTo .= (strpos($insertGoTo, '?')) ? "&" : "?";
    $insertGoTo .= $_SERVER['QUERY_STRING'];
}
header(sprintf("Location: %s", $insertGoTo));

```

```

?><!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Transitional//EN"
"http://www.w3.org/TR/xhtml1/DTD/xhtml1-transitional.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
<head>
<meta http-equiv="Content-Type" content="text/html; charset=iso-8859-1" />
<title>ROOMS FORM</title>
<link href="IMAGES/CSS/colors6.css" rel="stylesheet" type="text/css" />
<style type="text/css">
<!--
.style1 {
    font-size: xx-large;
    color: #4F807C;
    font-weight: bold;
}
body,td,th {
    color: #FFFFFFF;
}
-->
</style>
<link href="IMAGES/CSS/colors1.css" rel="stylesheet" type="text/css" />
<style type="text/css">
<!--
#Layer1 {
    position:absolute;
    width:314px;
    height:404px;
    z-index:1;
    left: 178px;
    top: 378px;
}

```

```

#Layer2 {
    position:absolute;
    width:109px;
    height:115px;
    z-index:2;
    left: 589px;
    top: 363px;
}
#Layer3 {
    position:absolute;
    width:116px;
    height:115px;
    z-index:3;
    left: 40px;
    top: 369px;
}
.style2 {
    color: #0000FF;
    font-size: 36px;
}
-->
</style>
</head>

<body>
<p align="center"><span class="style1"> HOTEL NETWORTH</span> </p>
<p></p>
<div id="Layer3">
    <p>
        <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
        codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
        width="107" height="18">
            <param name="BGCOLOR" value="" />
            <param name="movie" value="button8.swf" />
            <param name="quality" value="high" />
            <embed src="button8.swf" quality="high"
            pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
            aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
        </object>
    </p>
    <p>
        <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
        codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
        width="107" height="18">
            <param name="BGCOLOR" value="" />
            <param name="movie" value="button9.swf" />

```

```

    <param name="quality" value="high" />
    <embed src="button9.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
  </object>
</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="BGCOLOR" value="" />
  <param name="movie" value="button10.swf" />
  <param name="quality" value="high" />
  <embed src="button10.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
  </object>
</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="BGCOLOR" value="" />
  <param name="movie" value="button7.swf" />
  <param name="quality" value="high" />
  <embed src="button7.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
  </object>
</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="BGCOLOR" value="" />
  <param name="movie" value="button11.swf" />
  <param name="quality" value="high" />
  <embed src="button11.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
  </object>
</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">

```

```

    <param name="BGCOLOR" value="" />
    <param name="movie" value="button12.swf" />
    <param name="quality" value="high" />
    <embed src="button12.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
  </object>
</p>
<p>
  <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
  <param name="BGCOLOR" value="" />
  <param name="movie" value="button13.swf" />
  <param name="quality" value="high" />
  <embed src="button13.swf" quality="high"
pluginspage="http://www.macromedia.com/shockwave/download/index.cgi?P1_Prod_Version=Shockw
aveFlash" type="application/x-shockwave-flash" width="107" height="18" ></embed>
  </object>
</p>
<p></p>
</div>
<p align="center" class="style2">BOOKING FORM </p>
<div id="Layer1">
  <table width="377" height="411" align="center">
    <tr valign="baseline">
      <td nowrap="nowrap" align="right">ROOM NAME:</td>
      <td><input type="text" name="ROOMNAME" value="" size="32" /></td>
    </tr>
    <tr valign="baseline">
      <td nowrap="nowrap" align="right">NUMBER_OF_ROOMS:</td>
      <td><input type="text" name="NUMBER_OF_ROOMS" value="" size="32" /></td>
    </tr>
    <tr valign="baseline">
      <td nowrap="nowrap" align="right">DATE_OF_BOOKING:</td>
      <td><input type="text" name="DATE_OF_BOOKING" value="" size="32" /></td>
    </tr>
    <tr valign="baseline">
      <td nowrap="nowrap" align="right">DATE_OF_DEPARTURE:</td>
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    <tr valign="baseline">
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    </tr>
    <tr valign="baseline">

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<td nowrap="nowrap" align="right">MODE_OF_PAYMENT:</td>
<td><input type="text" name="MODE_OF_PAYMENT" value="" size="32" /></td>
</tr>
<tr valign="baseline">
<td nowrap="nowrap" align="right">ROOMID:</td>
<td><p>
<input type="text" name="ROOMID" value="" size="32" />
</p>
<form id="form1" name="form1" method="post" action="">
<label></label>
<label>
<input type="submit" name="Submit2" value="Submit" />
</label>
<label></label>
</form> <p>&nbsp;</p></td>
</tr>
</table>
</div>
<div id="Layer2">
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codebase="http://download.macromedia.com/pub/shockwave/cabs/flash/swflash.cab#version=5,0,0,0"
width="107" height="18">
<param name="BGCOLOR" value="" />
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<param name="quality" value="high" />
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</object>
</p>
<p>
<object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
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<param name="quality" value="high" />
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</object>
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</p>

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    <object classid="clsid:D27CDB6E-AE6D-11cf-96B8-444553540000"
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    <param name="BGCOLOR" value="" />
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    <param name="quality" value="high" />
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    <param name="quality" value="high" />
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width="107" height="18">
    <param name="BGCOLOR" value="" />
    <param name="movie" value="button5.swf" />
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<p></p>
</div>
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