# HEAD TEACHER LEADERSHIP STYLES AND TEACHERS PERFORMANCE IN KAKOOGE SUB-COUNTY NAKASONGOLA DISTRICT.

BY

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#### DECLARATION

I, **KIBALAMA DENNIS**, declare that this research report is my own original work and that it has not been presented and will not be presented to any other Universities for similar or any other degree award.

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Signature

17/08/2018

Date

#### APPROVAL

This is to certify that this report has been conducted under my supervision

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(Supervisor) 2018 17 A . . . . . 

Date

#### DEDICATION

I dedicate this research to my beloved parents Mr. GALIMAKA DANIEL and Mrs. NAKIDDE ROBINAH who have given me spiritual, physiological material and financial support in achieving my educational goals during the entire study. It's my prayer that God can bless them with everything that they need. I also dedicate it to my beloved teachers right from primary to secondary not forgetting my lecturers and colleagues such as Ndyabino Yosam, Natoozo Margret Catherine, and Bwanga Joel. I also extend my gratitude to my beloved siblings that is Baguma Benard, Sentongo Eric, Sekitoleko Moses and Mugerwa Ivan and Namugerwa Doreen.

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I express my gratitude to my guardians Mr. Galimaka Daniel and Mrs. Nakidde Robinah for their devoted hearts in guiding, encouraging and utilizing the few resources they had for my studies will ever be esteemed. May God bless them abundantly?

#### ACRONYMS

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UCE	Uganda certificate of Education
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- UACE Uganda advanced certificate of Education
- MOES Ministry Of Education and sports
- UNEB Uganda National Examination Board
- SEDP Secondary Education Development Plan.

#### ABSTRACT

The purpose of this study was to examine the role of head teacher leadership styles and teachers performance in Kakooge sub-county secondary schools Nakasongola district. The study was conducted under three research tasks which guided the study. Firstly, to find out whether heads of schools clarify schools' goals, mission and vision to teachers and students and know which way to go. Secondly, to find out if heads schools constantly monitor performance to remove impediments hindering students improved performance. Thirdly, to find out if school heads reward teachers and students as well as facilitate teacher's professional development in secondary schools. The study employed qualitative approach. Thus, it is qualitative enquiry. Data were collected from Nakasongola District in central region. Random and purposive sampling procedures were adopted to sample 39 respondents including heads of schools, teachers and students. Data were collected through interviews, documentary review and observation, and analyzed using content analysis technique. The findings revealed that most schools had neither strategic nor whole plans. Some schools had no clear goals, visions or missions. Rewards were provided to teachers and students basing on performances in academic and extra-curricular activities with a tendency of both teachers and students appearing to perform better in aspects which are rewarded and poor where they are not rewarded. The study suggests that heads of schools must clarify goals, missions and visions, monitor performance and reward.

DECLARATION
APPROVALi
DEDICATIONii
ACKNOWLEDGEMENTiv
ACRONYMS
ABSTRACTvi
CHAPTER ONE1
1. INTRODUCTION1
1.0 Background to the Problem1
1.1 Statement of the Problem
1.2 The Purpose of the Study6
1.3 Objectives of the Study
1.4 Research and Question
1.5 The Significance of the Study
1.6 Limitations of the Study
CHAPTER TWO8
LITERATURE REVIEW
2.0 Introductions
2.1 Basic Leadership Styles
2.1.1 Autocratic or Authoritarian Leadership Style
2.1.2 Democratic/Collaborative Leadership Style
2.1.3 Laissez-fair Leadership Style
CHAPTER THREE
RESEARCH METHODOLOGY
3.0. Introduction
3.1. Research Design
3.2. Study area, Population and Sample Size
3.4 Sample size and selection techniques
3.5 Data Collection Methods
3.5.1 Interview
3.5.2 Documentary Review
3.5.3 Observation Schedules
3.6 Validity and Reliability of Instrument

### Table of Contents

3.7 Data Analysis Procedures
3.8 Ethical Issues and Consideration
CHAPTER FOUR
DATA PRESENTATION, ANALYSIS AND INTERPRETATION OF FINDINGS
CHAPTER FIVE23
SUMMARY, CONCLUSION AND RECOMENTATIONS
5.0 Introduction
5.1 Summary of the Study23
5.2 The Main Findings of the Study
5.2.1 Head Teacher Leadership and Schools' Goals, Vision and Mission
5.2.2 Head Teacher Leadership and Teachers Performance24
5.2.3 Head Teacher Leadership and Teacher Rewards
5.3 Conclusion
5.4 Recommendations
5.4.2 Recommendation for Further Research26
REFERENCE
Appendix I31
Appendix II32

#### CHAPTER ONE

#### **1. INTRODUCTION**

#### 1.0 Background to the Problem

Leadership refers to different types of guidance or encouragement to others to perform activities effectively as stipulated in circular. Leadership style is the process or art of influencing others so that they willingly and enthusiastically strive towards achievement of organizational goals by either supportive behavior or directive behavior styles. According to Farmer P.C (2009) described that effective leadership style help their teachers to develop vision that enables the best thinking about teaching and learning. Head teacher leadership style inspires teachers to reach their ambitious goals and to better their performance

This is also shared by Okumbe, (1998) that leadership in any organization would contribute towards realization of objectives. According to him this is so because undesirable leadership practices should not lead to effective teacher performance because supervision, monitoring and development of plans for both human as well as Non-human resources, would have not taken effect. In order to achieve desirable teachers objectives, leaders should be situational to environmental circumstances.

A leader is the one who influences others to attain goals (Bateman and Scott, 2002). From this point of view; Bateman and Scott (2002) view leadership as an intentional social influence process exerted by one person in a group. In schools it could be conceptualized as a process of influencing teachers to organize details for teaching in harmony.

Furthermore, Gabriel and Farmer (2009) argue that the responsibility of crafting the mission statement of a school would involve teachers, students, and non-teaching staff. The mission is the touch point that helps leadership to determine whether what shall be happening is, in fact, happening. A mission statement is the wind that brings you to desired harbor. It guides the travel and powers its momentum. The mission statement "gives educators a stronger motivation and provides parents with clearer picture of what the school values. A clear vision and a common mission that identify the kind of learning to be achieved would help the school and the efforts of its staff and students on target" (Gabriel and Farmer, 2009 cited in Peterson, 2000).

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For that reason, overall performance of any educational institution greatly depends on the kind of leadership style of the heads of the institution. Maro (1999) stresses that school heads are central persons in creation of harmony or disharmony for the members of such schools. In the same vein, Lane, Corwin and Monahan (1998) argue that individuals in organizations are subordinates to one another and are source for both serious resentment and personal satisfaction if supported by leadership. They further note that subordinates are guaranteed a minimum number of rights and obligations by the leadership. For successful attainment of organizational goals, rights and responsibilities of employees to participate in administrative decisions form one of tense issues of any organization. In addition, the main functions of school heads involve implementation of schools instructional programs, the welfare of staff and students personnel, development and maintenance of physical plant and promotion of healthy school-community relation (Mosha, 1983; 1988 and Dean, 1983)

Similarly, Maicibi (2005) contends that, without a proper leadership style, effective performance should not be realized in schools. Even if the school had all the required instructional materials and financial resources, it would not be able to use them effectively, if the students were not directed in their use, or if the teachers guiding in their directed usage were not properly trained to implement them effectively.Leithwood, Louis, Anderson and Wahlstrom (2004) maintain that schools sometimes fail to achieve their objectives due to lack of instructional and transformational leadership. Instructional leadership for example, encourages focus on improving teachers' classroom practices as the direction for the school. Transformational leadership, on the other hand, draws attention to a broader array of school and classroom conditions that may need to be changed if learning is to improve.

According to Leithwood et al. (2004) most leaders are not concerned about instructional leadership in their schools' activities as they have low knowledge of administrative skills and hence teachers' low performance. Hoyle (1969) points out that success of any school depends on its teachers and would function without any resource but not teachers. In this aspect, teachers must be satisfied and committed to their work for betterment of the school performance and its existences. However, the major assignment of school heads is to organize the teaching staff if the school is to accomplish predetermined goals. Moreover, Joseph (2005) contends that a motivated and committed teacher has an opportunity to significantly influence the students in building and creating his or her own ambitions that

2

have effect on life commitment. This view is also shared by MOES (2006) in Uganda that, lack of educational leadership has contributed to crisis of education.

Most heads of school and teachers lack professional leadership. MOSE (1993 cited new vision2002) observes that the education system in Uganda is managed at all levels ,by and large, by non-professional educational administrators using only their classroom teaching experience, coupled with trial and error in execution of their duties. Consequently, there are serious deficiencies in management of educational institutions. Furthermore, Galabawa (2001) points out that a well managed school has adequate supply of staff of facilities by school heads. He further noted that teachers are organized in such a way that each staff is assigned duties and provided with necessary facilities to enable them to perform the assigned duties effectively. In addition, an effective leadership involves the ability to leave without ambiguities created by such compromises and incorporates them at the level of policy formulation and implementation.

Okumbe (1999) claims that leadership incorporates accomplishment of tasks, which include organizational requirement and satisfaction of employees as a human resource requirement. It is then argued that without a proper leadership style, effective performance would not be realized in school, Damian (2003). A well functioning school with good leadership should be observed in schools by means of indicators. According to Hoy \$ Miske l(1991) as well as Reid(1987), indicators of well teacher performance school include good students 'academic performance; positive students' discipline; satisfied as well as motivated staff and students; good interpersonal relations at work place; high staff as well as students 'morale and high work high output. Therefore, schools which lack these indicators would be characterized by poor students' academic performance; dissatisfied as well as unmotivated staff; stressed interpersonal relations; low morale for staff and students and low output.

R.Kupaza (2009) maintained that people talk about other factors that cause failure. The factors include indiscipline, lack of administrative controls, inappropriate teaching facilities and materials. like other developing sub- counties in Nakasongola District, Kakooge subcounty is at a fore front to make socio economic transformation to achieve some laid down principles in the Millennium Development Goals (MDGs).

Types of leadership styles. According to mirkamal (2005) identify different leadership style: autocratic, democratic, instructional and laissez-faire. The achievements in school are dependent to the four identified leadership styles. Autocratic leadership appears generally self centered and allowing minimum participation of the teacher in decision making, the democratic leadership style is rather teacher oriented and it's the only one that has direct and significant affiliation with the teachers' performance in United States. According to wahlstron (2004) instructional and transformational leadership style encourages focus on improving teacher's performance as the direction for the school. Transformational leadership on the other hands draws attention to a broader to teachers' performance. However, performance is a fact of life in work or pay. According to MC Devitt (2001)performance is any process by which a teacher reveals his performance in line with his cooperate and function strategies and objectives while improved performance resulted from revised teacher recruitment strategy and improved leadership in schools, training for leadership was frequently neglected. The impact has reflected on frequently and repeated poor students 'academic performance and severe indiscipline among students, absenteeism and droop out of teachers and students and misuse of school's fund.

On the other hand, Uganda advance certificate of education (UACE) 2009-2012, implementation revealed that more attention had been devoted to quantitative expansion of physical facilities, student's enrolment, the supply of material inputs, but fewer efforts had been made to enhance leadership capacity to realize improved school administration, supervision and school performance. As result at macro level, there was no significant progress on educational quality and students achievements in secondary school.

Since 1990s' to present there has been extensive increase of discontent with performance of secondary school in Kakooge sub-county. Makame (1998) reports that overcrowded classes discourage students from staying at school. Quality leadership provided by heads of schools largely depends on the quality support they receive from training system (Galabawa 2001). In a study by Galabawa and Ndalichako (2001) it was revealed that a significant proportional of school heads 49.1% had never received any training in educational leadership. While it is acknowledged that the effective supervisory normally linked to special training school heads acquired as a result pre- service and in-service training.

However, at present in Uganda it shows that most heads of schools are drawn from within the unit of inadequately trained teachers. IOE (2006) when heads of schools Are appointed to lead schools, it becomes difficult for them to lead schools because they do not have orientation to effective administrative knowledge. Various public complaints are being

voiced concerning hidden appointments and selection of heads of schools in Uganda. Complaints further indicate that appointments of heads of schools are less accountable for development and improvement of quality of education in their schools. Worse still, little attention is given to monitor their performance (Galabawa, 2001). Furthermore, Galabawa (2001) also revealed that there is weakness of supervising teachers' activities among the heads of schools because most teachers do not prepare lesson plans that they should use them effectively in classrooms. Most attend school only during hours when they have periods, a factor which creates difficult environment for students to learn, because when students face any challenge, they would not have anybody to contact for clarifications (Galabawa, 2001).

Rugonzibwa (2010) revealed that the government had paid little attention in recent years to secondary schools something which made their heads of schools to be busy with other activities than effectively supervising the schools. For instance, research conducted by MOES (2006) in Kakooge revealed that three out of eight heads of schools were not found in their schools at the time the team of researchers visited the schools. While all heads of schools were supposed to engage in classroom teaching, over a third (2 out of 8) did not have schemes of work, lesson plans and lesson notes. House (1971) leaders influence the followers' perception of their goals, personal goals and the paths to goal attainment. Furthermore, the leader's behavior would be motivational to the extent that such behavior gives satisfaction to subordinates needed contingent on effective performance and such behavior compliments environment of subordinates by giving guidance, support and rewards necessary for effective performance.

MOES (2006) revealed that the performance of Form Four National Examination (UCE) results from 2003 to 2006 for the Kakooge sub-county indicated that majority of students passed in division four and zero with girls performing more poorly all three years .The results of Form Four National Examination in 2011 (UCE), Nakasongola

Thus, lack of proper school leadership and inefficiency in many secondary schools in Kakooge sub-county is one of the factors that contribute to massive failure in the Form Four Examination results as shown below. The discussion of this study is based on impact of leadership styles secondary schools in Kakooge sub-county Nakasongola district on school functioning. The measurement of school functioning is leadership styles applied by heads teachers of schools. This study sought to answer this question: What is the impact of

5

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leadership styles used by heads of schools on teachers of performance schools in Kakooge sub-county Nakasongola District

#### 1.1 Statement of the Problem

Although Kakooge sub-county in Nakasongola District has clear policy to ensure delivery of quality leadership style by the head teachers in schools, the head teacher leadership style is a fundamental figure in facilitating teachers' performance through their leadership style. The increase of more teachers performance, teachers were rewarded in order to encourage and pave way to good performance. Effective communication between head teachers and the teachers and proper leadership style to improve the performance of the teachers.

#### 1.2 The Purpose of the Study

The purpose of this study is to investigate whether the head teacher leadership style can improve teacher's performance in Kakooge sub- county Nakasongola district.

#### 1.3 Objectives of the Study

- i. To examine how autocratic leadership style used by head teachers influence teachers performance in Kakooge sub-county Nakasongola district.
- ii. To examine how democratic leadership style used by the head teachers influence teachers performance in Kakooge sub-county Nakasongola district.
- iii. To find out how the laissez-faire leadership style as used by the head teachers influence teachers performance in Kakooge sub-county Nakasongola district.

#### **1.4 Research and Question**

- I) .How does the head teachers autocratic leadership style influence teachers performance?
- II) In what ways does the head teacher's democratic leadership style influence teacher's performance?
- III) To what extent does the head teachers' laissez- faire leadership style influence teachers' performance?

#### 1.5 The Significance of the Study

The research benefited the ministry of education by highlighting on the issues related to poor teachers' performance in schools and on how to improve on the leadership styles in head<sup>1</sup>/<sub>1</sub> teachers of the schools

The research also acted as a source of reference to other researchers who may be interested to carry out research on similar topic.

The research also contributed to the fulfillment of the requirements for the award of the bachelor's degree of arts in education of Kampala international university.

#### 1.6 Limitations of the Study

Some of heads teachers of schools were reluctant to disclose relevant information that could be fruitful grain to the study. For instance, one of the heads of school was not ready to give the researcher with information about mechanism used to reward teachers.

Difficult in obtaining important documents whereby some heads of schools were not ready to provide administrative files of their schools. They argued that such documents are confidential and are given to school inspectors only. The situation caused difficulty in confirming the information given by heads of schools.

Poor record keeping of whereby in all schools, most of the data were kept manually. This situation made the researcher to use long time to access data.

#### 1) Definition of key terms and concepts

Leadership: is the process of helping others work hard to promote teachers' performance to achieve educational objectives.

Leader: is one who influences other people to achieve their goals.

**Performance:** is a process by which a teacher reveals his output in line with his objectives

#### CHAPTER TWO

#### LITERATURE REVIEW

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#### 2.0 Introductions

This chapter contains literature review of head teacher leadership style and teachers performance. This chapter is divided into three sections. The first section presents literature on leadership and, related concepts of leadership styles. Secondarily, reviews literature on leadership styles and teachers' performance and related studies. The last section presents synthesis of literature review and research gap to be filled by this study.

The studies about leadership styles have been conducted in Europe, Asia, America and Africa. The research contains relevant literature about leadership style in relation to teachers and students performance in secondary school of Kakooge sub-county Nakasogola district. Types of leadership style include democratic, autocratic and laissez- faire. The theories of leadership as proposed by various scholars were also being reviewed. This include Path Goal Theory, contingency or situational theory were applied.

#### 2.1 Basic Leadership Styles

This section contains brief definition of each style and describes situations in which each one might be used.

#### 2.1.1 Autocratic or Authoritarian Leadership Style

Vugt, (2003) maintains that it is one which manager retains much power and decision making authority as possible. Also the manager neither consults teachers nor allows receiving any input. Teachers are expected to obey orders without questioning. Motivational environment is produced by creating a structured set of rewards and punishments. Some studies point out that teachers with many autocratic head teacher leaders have higher turnover and absenteeism than other teachers with no autocratic head teachers. Furthermore, Campbell et al (1993) maintain that under authoritarian leadership, the head teachers are regarded as a managerial link in a closely defined chain of command. It is based on clearly defined lines of authority, responsibility, communication, function, roles and regularity. Also, it is predictable,

accountable and in some respects efficient. The autocratic leader commands and expects compliance (Weihrich&koontz (1993).

Moreover, Vugt, (2003), suggest that autocratic leadership can include the following situations; new untrained teachers who do not tasks to perform or which procedure to follow; require effective supervision. This can be provided only through detailed order and instructions. Teachers are compelled not to respond to any other leadership style. This is so because there is a limited time in which to make a decision; and head teacher's power is challenged by teachers. In this type of leadership style, interactions between head teachers and teachers are one way communication. The role of the teacher is to implement order.

#### 2.1.2 Democratic/Collaborative Leadership Style

Gray (1989) describes democratic leadership to be the one where parties see different aspects of a problem can constructively explore their differences and search for solutions that go beyond their own limited vision of what is possible. According to Hersey, (1984) decision making is shared between leaders and followers. The main role of leader becomes to facilitate and communicate. Furthermore, he describes, it entails high support and low direction, such that it is used when people are able, but is perhaps unwilling or insecure and they are of moderate to high maturity.

Democratic leadership style is also called participative style because it encourages teachers to be part of the decision making process. The democratic head teacher keeps his/her teachers informed about everything that affect their work and shares decision making including problem solving responsibilities. The head teachers leadership style to be a coach who has final say, but gather information from the staff members before making a decision (Campbell et al ,1993). Weihrich&Koontz (1993) describes democratic leader consults with subordinates on proposed actions and decisions such that he/she encourages participation from them.

According to Good worth (1988) maintains that a good democratic leader encourages participation and delegates wisely but never loses sight of the fact that he or she beers the crucial responsibility of leadership. Furthermore he describes he /she values group discussion and input from his /her team. Campbell et al (1993), however like other style ,democratic leadership style is not always appropriate; it is the most successful when used with highly skilled and experienced teachers or when implementing operational or resolving individuals

or group problems. Harrison (2004) maintains that democratic leadership style is most effective when the leader wants to keep teachers informed about matters that affect them and leaders 'want teachers to share the decision-making and problem –solving duties.

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#### 2.1.3 Laissez-fair Leadership Style

According to Eagly et al (2003) lassie-fair leadership style is also known as 'hands off style'. It is the one in which the head teacher provide very little or no direction and gives teachers as much freedom as possible. All authority and power is given to teachers and they must determine goals, make decisions and resolve problems on their own. Again, Weihrich& Koontz (1993) state that, the laissez-fair leader uses hi/her power very little, if at all, giving teachers a degree of independence in their operations. Such leaders depend largely on teachers to set their own goals and the means of achieving them. Furthermore, Hoy &Miskel (2008) maintains that laissez-fair leaders avoid expressing their views and taking action on important issues and they fail to make or at least delay decisions, ignore responsibilities, provide no feedback and allow authority to remain dormant.

Generally, laissez-fair leadership style is an effective style to use when teachers are highly skilled, experienced as well educated. Teachers have pride in their work and they drive to do it successfully on their own, outside experts such as staff specialists or consultants are being used and teachers are trustworthy as well as experienced. Laissez-fair leadership can be applied in education institutions when the leader wants to maintain freedom to workers. It can be applied to educational researchers and teachers who have long experience and knowledgeable and have pride of their teaching work. It is equally important to apply it to teachers who were self-directed to perform their activities with minimal supervision.

#### CHAPTER THREE

### RESEARCH METHODOLOGY

#### 3.0. Introduction

This chapter contains research design methodology data gathering techniques included interviews, observation schedules, and documentary review, validation and data analysis were also done

#### 3.1. Research Design

A research design refers to the arrangement of conditions for collection and analysis of data in a manner that aims to combine relevance with the research purpose. It is the conceptual structure within which research is conducted. It constitutes the blueprint for the collection, measurement and analysis of data (Kothari, 2004). There are two major types of research designs: Quantitative research design and qualitative research design. In this study qualitative research design was employed. Qualitative research relies primarily on the collection of qualitative data that is non-numeric data such as words and pictures.

Creswell, S.W. (2003) identified five strategies of qualitative research which are; firstly ethnographies; in which the researcher studies an intact cultural group in natural settings over a long period by collecting, primarily and observational data. Secondly, grounded theory, in which the researcher attempts to derive a general abstract theory of a process, action or interaction grounded in the views of participants in a study. Thirdly, phenomenological research, in which the researcher identifies the essence of human experiences concerning a phenomenon, as described by participants in a study. The researcher "brackets" his or her own experiences in order to understand those of the participants in the study. Eastly, case studies: in which the researcher explores in dept a program, an event, an activity; a process, or one or more individuals. The research used a case study design of three head teachers. This is because this type of research design is more favorable as it facilitates into obtaining maximum information within minimum expenditure and time School head teachers and teachers were purposely selected. Therefore, qualitative study was utilized in this study. Qualitative study is valid because of its coherence, insight and the totality of this instrument.

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In this investigation there is always a room for differences and debate because facts never speak for themselves.

According to Hugher (1989) describes a case study is a detailed study of an individual or group of people. Moreover, Hatch (2002) argues that case studies are special kind's qualitative works that investigates contextualized contemporary issues. It could be a program, an event, a person, process, an institution or social group. Therefore a case study approach allows an in depth investigation phenomenon. The design helped the researcher to examine the role of head teachers of schools in setting teachers' performance and clarifying paths by removing impediments that are hindering teacher to achieved desirable performance and rewarding basing on performance and achievement. Best and Khan (1998) maintained that a case study is the way of organizing social data reviewing social reality. It examines social unity as whole such as head teachers. The unity may be a teachers and students. The case study probes deeply and analyses interaction between factors that explain present status or influence on change or growth.

#### 3.2. Study area, Population and Sample Size

Study area refers to location where the research was conducted. In this case the study was conducted in selected secondary schools in Kakooge sub-county Nakasongola District in Central Region. Nakasongola district was selected for comparability purpose because the district has different resources, occupation, and leadership style. It is also divided into rural and urban. This composition provided reliable data and uniqueness characteristics of both rural and urban elements.

The target population for this study included all head teachers of schools and 7 teachers ineach school in Kakooge sub-county Nakasongola district. Martella (1999) defines population as a group of potential participants objects or events to whom or to which researchers want to generalize the results of the study derived from sample drawn from the population. Likewise, Fraenkel and Wallen (2000) population is usually a group of persons (head teachers, teachers, or other individuals) who posses certain characteristics.

The sample used is of 27 people. The samples used include 6 heads of schools, 21 teachers. Furthermore, the selected sample was believed to be able to provide relevant information for the accomplishment of the present study. Goetz &Leompte, 1984) Sample is a subset of population selected for investigation purposes.

It involves a process where a researcher extracts from a population a number of individuals so as to represent adequately the larger group. The sample helped the researcher to limit the investigation into small units to match available resources.

#### 3.4 Sample size and selection techniques

Mason&Bramble (1997) defines sampling is the act of drawing a sample from a population. Categories of sample methods include, probability sampling and non-probability sampling. Probability sampling is a process or procedure that assures that the different units in the population have equal probabilities of being chosen or is any method that utilizes some of form of random selection. Non-probability sampling does not involve random selection of sample unit. Probability samplings include; simple random method, systematic sampling, stratified sampling, cluster sampling and multistage sampling. Non-probability sampling and purposive sampling. The research used purposive sampling technique to select three head teachers out twenty six secondary schools head teachers. According to Kothari (1990), purposely sampling involves deliberate selection of particular units of the universe for constituting sample which represent the universe.

The sample of the study obtained in the following manner; first, the three head teachers of schools of the sample head teachers were purposely selected because they are leaders, and thus, key informants. They provided information about teachers' performance, teachers' improved performance and rewarding teachers on the basis of performance.

Secondly, 15 teachers from 3 sample schools was selected using purposive sampling technique. Respondents described heads of schools skills and abilities to lead and adhered leadership styles like setting school goals mission and vision, clarifying the paths to head teachers and find easy way to take and mechanism used to reward teachers. The technique enabled equal representation of gender in the sample. The selection based on the reason that they have been in those schools studying. So, and then have experience about leadership styles practiced by their head teachers of schools. Fraenkel et al (200) reported that stratified random sampling is a process in which certain sub group or strata are selected for the sample

in the same proportion, as they exist in the population. The random sampling technique was used by selecting pieces of paper written the names of schools. Only three schools were selected.

#### 3.5 Data Collection Methods

The research used the following methods for the study namely, documentary review, interview, observation. The research used varieties of techniques to obtain data and to supplement the data that were obtained from other instruments. The methods were also used to ensure validity of information to be collected.

#### 3.5.1 Interview

Mason and Bramble (1997) an interview can be defined as a verbal discussion conducted by one person with another for the purpose of obtaining information. The interview method of data collection is quite flexible and can be easily to a variety of situations. The main reason for the flexibility of the method is the presence of the interviewer, who can explore responses of the person being interviewed, ask additional questions to clarify points, and general tailor the interview to the situation. In this study interview schedules were administered through face to face.

Data for this study were collected by conducting interview. Interview guide was used with a set of questions which were used be mostly unstructured. This enabled respondents to express themselves in depth on leadership styles practices that have been selected head teachers of schools in Kakooge sub-county Nakasongola district. The researcher used unstructured interview to school heads to search direct views, opinions and more information about leadership practices and their effects on teachers' performance in Kakooge sub-county Nakasongola district.

Interview also was administered to school head teachers to gather information if they their influence on teachers' performance. The interview enabled the researcher to collect information that reported about head teachers of schools in involving teachers in decision making process in the schools they are leading. The researcher asked school head teachers about their relationship with teachers together with involvement of teachers in day to day leadership of their schools and impact to teachers' performance.

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#### 3.5.2 Documentary Review

Martella (1999; 2004) document search involves obtained from Ministry of Education and Sports (MOES) were also are reviewed.

Secondary sources involve information provided by a person who did not directly observe the event, object or condition. They include reports of a person relates testimony of an actual witness or participants in a situation (Nsubuga, 2000). The researcher reviewed documents related to reprimand. The document revealed how head teachers of schools are adhered to principles and regulations stipulated to guide teachers' performance. Further analysis of documents were made on lesson plans and scheme of works that are prepared by teachers and if are used in daily teaching and learning processes.

Furthermore, teachers 'attendance books were reviewed so as to determine teachers' punctuality .This showed time teachers go at school and sign every morning. Students' attendance register and class journals were reviewed. Other existing written records, except library books were not reviewed. Primary sources were minutes of staff meetings, attendances register for teachers. Nsubuga, (2000) maintains that primary sources are eye witness account. An actual observer or participant in an event reports them. They are basic materials which documented or recorded by actual participants who witnessed the event.

Generally, documentary review enabled the researcher to have clear picture on teachers' willingness to participate in teaching process.

#### 3.5.3 Observation Schedules

Enon, (1998) argues that the word observation describes data that are collected, regardless of the techniques used in the study. Observation relies on the researcher seeing, hearing, testing and smelling things. This method does not depend on getting data from somebody, but rather depends on personal intuition. This technique proved quite useful when the researcher physically visited a particular site to collect data.

Best and Khan (1998) has pointed out that observation can be human or physical environment, social interaction, physical activities, on-verbal communication, planned activities and unplanned activities. Through observation method information was sought by way of researchers 'observation without asking respondents. Participant observation was

employed in data collection. Hatch (2002) maintains that in particular observation the researcher acts as participant at the same level in the setting he/she is studying.

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The researcher observed the kind of relationship that exists between school head teachers and how teachers are treated. For example, the way teachers attend classes without being forced by academics and heads of schools. The researcher observed how teachers are involved in making decision in staff meetings. For every school the researcher attended at least one meeting. The researcher attended all other important meetings especially during tea break and issues observed thoroughly from the beginning to the end of meetings. During observation, the researcher noted down important points. Teachers 'punctuality in attending their periods was observed while teachers were unconscious.

The researcher took an observation and at the same time conducting documentary analysis of lesson plans and scheme of work. The aspect of teacher attending school at recommended time was observed. The researcher arrived at school early in the morning at 7:00 am. Every teacher was observed for three days on actual time in arriving at the school. By so doing full information was obtained on teacher punctuality.

By nature, social scientists are observers both human activities and physical settings in which activities take place. Observation may take place in laboratory or clinic as result of experiment. It is also possible to conduct an observation in natural settings of activities (Denzin and Lincoln, 2002).Structured observation schedule was used in this study to observe teachers 'punctuality in going to school at recommended time. Also it helped to observe frequency of teacher in attending their periods.

Advantages of using observation as a technique in data collection had been enumerated by Devi(1997) as follows; In the first place, respondents could be observed in their natural behavior such that there could not be influenced or manipulated by their conscious feelings. However, there are some limitations with this method. In the first place, not all occurrences in social research could open to observation. For example, refusal by respondents to allow the observer watch their activities can limit the study. Not all occurrences can be observed.

- Haulten

#### 3.6 Validity and Reliability of Instrument

In order to test validity and reliability of data collected through interview and observation schedules, the researcher prepared several instruments to see if they collected the interded information for this study. (Hittleman \$ Simon, 1997) maintain that, instruments are said to have reliability when they are consistent in producing their results. The instruments measured what was intended to measure in a consistent manner. Reliability is a statistical estimate of the extent to which can be considered dependable. The researcher in this study strived to ensure that what is recorded is what has actually occurred in the setting. Furthermore, the researcher was careful during the selection of informants.

According to Fraenkel and Wallen (2000), validity refers to appropriateness meaning and usefulness of inferences researcher make based on the data they collect. Validation is a process of collecting information to support such evidences. It refers to the degree to which evidence supports any inference the researchers makes based on data he or she collects using a particular instrument. In order to ensure the validity of the instruments, the interview guides and observation schedules were submitted to 8 Students for comments. Then they were presented to the Supervisor for critical assessment. The instruments were adjusted in the light of comments from the fellow students and the supervisor. These measures tried out to sight out the instruments if they could collect intended information for this study.

The researcher prepared several instruments like interview guide, documentary review and observation schedules. The researcher reviewed each type of measure supplied by respondents. The researcher in this study investigated the truth and accurate interpretation of the phenomenon studied by firstly establishing conducive atmosphere of trust and comprehension with the informants to encourage them to share information and views regarding the topic under investigation voluntarily, using their own mother tongue on certain occasions. Their responses were translated.

#### 3.7 Data Analysis Procedures

The data collected from interviews, observation and documentary review were analyzed using qualitative methods of data analysis. Qualitative methods were used so as to provide an in-depth description of a specific phenomenon, practice or setting and the qualities which the present study entails.

The research used content analysis to process qualitative information. Fraenkel S Wallen, (2000) content analysis is a technique that enables the researcher to study, human behavior in an indirect way through analysis of communication. Content analysis enabled the researcher to organize a large amount of materials. It is done by developing appropriate interpretation.

Depending on requirement of each data source, analyses were based in identifying theme and patterns. Data presentation was informing descriptive analysis. The researcher categorized related topic where major concepts or theme were identified and analyzed. Additionally, uses of direct quotations as expressed by respondents were used to present additional striking findings. In data\ analysis, categories were formed on the basis of research tasks. Each interview schedules were read carefully to determine bearing of responses in formulated categories. In some cases data analysis involved dividing into three levels according to three institutions involved in the study but depended on respondents of head teachers of schools and teachers.

Therefore, the researcher identified information relevant to research objective. In descriptive analysis, the researcher provided an account of a place or process. The purpose visualized the situation as a means of understanding what is happening. Interpretive analysis, the researcher provided insights that lead teacher to change their behavior, refining their knowledge and identifying problems (Hittle\$Simon, 1997). Furthermore, in analyzing data the noting of verbatim accounts of conversations and transcripts as well as with the use of quotes from documents that illustrated participants meaning. The study sorted the useful information and classified the data according to topic related data from interviews; observation and document search were put together.

#### 3.8 Ethical Issues and Consideration

Ethical issues were considered during data collection, the researcher adhered to the rules and regulations governing human rights. This was done so as to ensure that the rights to privacy and protection of the respondents were not infringed.

Assurance of no other use of the information given apart from the study purpose was granted. Furthermore, in relation to ethics and confidentiality in research, the researcher bored the responsibility of ensuring that information about the subjects and their responses remained

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confidential and that they are used for no purpose other than the research for which it was intended (Mason and Bramble, 1997).

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-Helia









































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#### **CHAPTER FOUR**

### DATA PRESENTATION, ANALYSIS AND INTERPRETATION OF FINDINGS

#### 4.1 Introduction

The purpose of this study is to investigate whether the head teacher leadership style can improve teacher's performance in Kakooge sub- county Nakasongola district. The following objectives guided the study;

- i. To examine how autocratic leadership style used by head teachers influence teachers performance.
- ii. To examine how democratic leadership style used by the head teachers influence teachers performance.
- iii. To find out how the laissez-faire leadership style as used by the head teachers influence teachers performance.

This chapter contains research findings and discussion on leadership styles and school functioning in secondary schools. Data were collected and presented along the three research tasks outlined in chapter one. These are; first, to find out whether heads of schools clarify schools' goals, vision and mission to teachers and students and know which way to go.

## 4.2 How does the head teachers' autocratic leadership style influence teachers' performance?

Vugt, (2003) maintains that it is one which manager retains much power and decision making authority as possible. Also the manager neither consults teachers nor allows receiving any input. Teachers are expected to obey orders without questioning. Motivational environment is produced by creating a structured set of rewards and punishments. Some studies point out that teachers with many autocratic head teacher leaders have higher turnover and absenteeism than other teachers with no autocratic head teachers.. The autocratic leader commands and expects compliance (Weihrich&koontz (1993).

Moreover, Vugt, (2003), suggest that autocratic leadership  $can^{\frac{1}{4}}$  include the following situations; new untrained teachers who do not tasks to perform or which procedure to follow; require effective supervision. This can be provided only through detailed order and

instructions. Teachers are compelled not to respond to any other leadership style. This is so because there is a limited time in which to make a decision; and head teacher's power is challenged by teachers. In this type of leadership style, interactions between head teachers and teachers are one way communication. The role of the teacher is to implement order.

Table 1 shows questions that guided the researcher to obtain information from the field about the performance of teachers.

question	Yes	no	Unclear
Are teachers involved in decision making?	22	2	3
Do teachers obey the orders of the head teacher?		0	0
Does the headteacher consult teachers before drafting school policies		21	4
Is the teachers' attendance regular?		10	2

#### Table 1

Basing on the above information, it was therefore concluded that schools with an autocratic leadership style have a poor performance of teachers.

"Our head teacher is very aggressive, Even if you have very crucial problem, he is helpless. He always tells us that if we have problems, we are supposed to go to see him. Most of time, he is not found in the office. I think of changing working station". These were said by one of the teachers from Kakooge Secondary School.

## 4.3 In what ways does the head teacher's democratic leadership style influence teacher's performance?

Gray (1989) describes democratic leadership to be the one where parties see different aspects of a problem can constructively explore their differences and search for solutions that go beyond their own limited vision of what is possible. According to Hersey, (1984) decision making is shared between leaders and followers. The main role of leader becomes to facilitate and communicate. Furthermore, he describes, it entails high support and low direction, such

that it is used when people are able, but is perhaps unwilling or insecure and they are of moderate to high maturity.

Democratic leadership style is also called participative style because it encourages teachers to be part of the decision making process. The democratic head teacher keeps his/her teachers informed about everything that affect their work and shares decision making including problem solving responsibilities. The head teachers leadership style to be a coach who has final say, but gather information from the staff members before making a decision (Campbell et al ,1993). Weihrich&Koontz (1993) describes democratic leader consults with subordinates on proposed actions and decisions such that he/she encourages participation from them.

According to Good worth (1988) maintains that a good democratic leader encourages participation and delegates wisely but never loses sight of the fact that he or she beers the crucial responsibility of leadership. Furthermore he describes he /she values group discussion and input from his /her team. Campbell et al (1993), however like other style ,democratic leadership style is not always appropriate; it is the most successful when used with highly skilled and experienced teachers or when implementing operational or resolving individuals or group problems. Harrison (2004) maintains that democratic leadership style is most effective when the leader wants to keep teachers informed about matters that affect them and leaders 'want teachers to share the decision-making and problem –solving duties.

Therefore, it was concluded by the researcher that schools with democratic leadership styles have a higher teacher performance since there is a close contact between the head teacher and the teachers, teachers are involved within the process of formulating policies and their problems are also adhered to promptly by the school head teacher.

## 4.4 To what extent does the head teachers' laissez- faire leadership style influence teachers' performance?

According to Eagly et al (2003) lassie-fair leadership style is also known as 'hands off style'. It is the one in which the head teacher provide very little or no direction and gives teachers as much freedom as possible. All authority and power is given to teachers and they must determine goals, make decisions and resolve problems on their own. Again, Weihrich& Koontz (1993) state that, the laissez-fair leader uses hi/her power very little, if at all, giving teachers a degree of independence in their operations. Such leaders depend largely on

teachers to set their own goals and the means of achieving them. Furthermore, Hoy & Miskel (2008) maintains that laissez-fair leaders avoid expressing their views and taking action on important issues and they fail to make or at least delay decisions, ignore responsibilities, provide no feedback and allow authority to remain dormant.

Generally, laissez-fair leadership style is an effective style to use when teachers are highly skilled, experienced as well educated. Teachers have pride in their work and they drive to do it successfully on their own, outside experts such as staff specialists or consultants are being used and teachers are trustworthy as well as experienced. Laissez-fair leadership can be applied in education institutions when the leader wants to maintain freedom to workers. It can be applied to educational researchers and teachers who have long experience and knowledgeable and have pride of their teaching work. It is equally important to apply it to teachers who were self-directed to perform their activities with minimal supervision.

Therefore, to a larger extent, the laissez-fair leadership style is effective and promotes good teacher's performance in schools where such leadership styles are employed. This is because teachers are given freedom to do what they think is right for them and for their students too and teachers are given time to set up their own goals and achieve them without any inconvenience from their bosses.

#### CHAPTER FIVE

#### SUMMARY, CONCLUSION AND RECOMENTATIONS

#### **5.0 Introduction**

This study was destined to examine head teacher leadership styles and teachers performance in Kakooge secondary schools Nakasongola district. The previous chapter dealt with data presentation, analysis and discussion. This chapter presents a summary, conclusion and recommendations of the study.

#### 5.1 Summary of the Study

The purpose of this study is to examine the extent to which head teacher leadership styles determine schools' goals, clarify paths and reward performances of teachers in order to better their performance. The measurement of head teachers' leadership styles is teachers' performance .It sought to answer this general question: What is the leadership styles used by the head teachers in achieving better teachers' performance. In particular, it drew on three related research tasks to find whether head teachers clarify schools' goals, mission and vision to teachers; whether head teachers constantly monitor performance; and whether school head teachers reward teachers performance in implementing school goals, mission and visions.

The study was guided by the Path-Goal Theory of Leadership. The theory describes that, leaders should encourage and support their followers in achieving the goals, they have been set by making the path that they should take clear and easy. In particular leaders should; set and clarify the path so teachers know which way to go, remove impediments that are stopping them performing better and reward teachers accordingly.

The theory also describes four styles of leadership; autocratic leadership, democratic leadership, and laissez faire-leadership. The review focused on head teacher leadership styles and teachers performance.

Aspects that were given special focus are concepts of leadership, leadership styles, leadership qualities, impact of leadership to teachers in teachers' performance and school performance in Kakooge sub-county Nakasongola district secondary schools, while leadership practices of school head teachers of secondary schools has not yet established. There are no studies which relate directly head teacher leadership styles and teachers performance in secondary schools level in Uganda context. This knowledge gap justified need for the current study. To attain the purpose of the study, the case study design was employed. With this design the focus was mainly on qualitative inquiry. Respondents from who data was generated were of various categories: 3 heads of schools, 15 teachers. Data was sought analyzed manually.

#### 5.2 The Main Findings of the Study

In study research findings were drawn from three tasks. The study indicated several main findings reflected on the tasks of the study.

#### 5.2.1 Head Teacher Leadership and Schools' Goals, Vision and Mission

The findings indicated that, although most schools had schools' goals, vision and mission, the implementation of them by head teachers was poor. Some teachers were not aware of their schools' goals, vision and mission, something that indicated that the head teachers were not constantly clarifying them to teachers. Through observation, few teachers were arriving early at schools. Most teachers were also seen teaching using textbooks instead of using lesson plans and lesson notes. Some teachers were absent for several days without permission. Most teachers did not sign class journals and some classes had no school journals. This implies that implementation of schools' goals, vision and mission by head teachers was poor.

#### 5.2.2 Head Teacher Leadership and Teachers Performance

The findings indicated that the heads of schools were not constantly monitoring performance to attain improved teachers performance. Most head teachers were not monitoring teachers'

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daily attendance at school and arriving at recommended time by drawing red line that separates teachers who arrived early and teachers who came late at school.

The negative impact of this is that, most first periods were not taught in most schools. No measures were taking for those teachers who were arriving late. Some head teachers did not issue schemes of work, lesson plans and lesson notes exercises to teachers.

Most teachers were seen teaching using textbooks instead of lesson plans and lesson notes. Teachers provided very insufficient exercises, home works and tests to students. It was observed that most exercises and home works provided to students were not marked. Most teachers did not sign class journals and some classes had no class journals. No one checked class journal neither head teachers nor academic teachers. This indicated that many periods were untaught. This indicated that most head teachers are not monitoring teachers' Performance hence problems that affect teachers not to achieve better performances upon by the head teachers as required.

#### 5.2.3 Head Teacher Leadership and Teacher Rewards

Findings showed that most of head teachers are not rewarding teachers as required. Most of reward schemes administered by the head teachers are based on academic achievement mainly on external examinations results. The internal performance of teachers is neglected. Since teachers were not motivated by rewards by their head teachers, the implantation of schools' goals, vision and mission is very difficult.

#### 5.3 Conclusion

Findings from studied schools showed that, most of the head teachers failed to put into practice their leadership styles. School heads who applied excessive laissez-faire leadership style and autocratic leadership style were not successful in implementing leadership styles. The head teachers that succeed to combine democratic style and autocratic style seem to be successful in implementing leadership styles and successful in monitoring performance of teachers.

In some schools surveyed head teachers were not model in implementing and in monitoring performance hence teachers showed poor performance. Teachers of studied school perceived

head teachers of schools as having failed to establish ways of assessing and acknowledging teachers' performance.

Head teachers of schools were not rewarding teachers basing on overall performance. Most of them were rewarding basing on academic performance only. Other extra-curricular activities were not rewarded. Furthermore, other head teachers of schools did not reward teachers at all. The schools whose head teachers did not reward teachers in any aspect, teachers' performances were poor.

#### **5.4 Recommendations**

Based on the research findings and conclusions, three categories of recommendations were made: The head teachers must clarify their leadership styles to teachers twice per every term for good performance. The head teachers should also encourage and support teachers during work. This also should be stipulated in the education policy. The school inspectors and District Education Officers must ensure that there is leadership in schools.

The head teachers must provide teachers with schemes of work, lesson plans, teaching aids, lesson notes exercise books, textbooks, laboratories; subjects log books and other stationeries and enough teachers for each subject. Then the head teacher must monitor, supervise, inspect as well assess teachers activities routinely.

Teachers must be rewarded basing on overall performance rather than relying on academic performances like basing on external examinations results. Teachers who don't perform well must be penalized like reduction of salaries or other fringe benefits.

Since most head teachers in all schools are leading their schools ineffective and inefficient with less experience in administration; after their appointment, the Ministry of Education and Sports (MOES) should send them to

Attend leadership course at Makerere University so as to equip them with leadership knowledge and skills.

#### 5.4.2 Recommendation for Further Research

This study did not cover many areas that need other researchers to investigate. This may encourage other researcher to find out effectiveness of schools' boards in supervising teaching and learning in secondary schools.

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#### Appendix I

#### Interview guide for heads of the schools

Name of school.....

Interview schedule is aimed at collecting information about head teacher leadership styles and teachers performance in Kakooge sub-county secondary schools in Nakasongola district. Information collected will be for research purposes and will be kept strictly confidential.

- 1. What are your goal, mission and vision of your school?
- 2. Do teachers know what is expected from them by head teachers?
- 3. Do teachers discuss issues pertaining head teacher leadership styles and teachers performance?
- 4. Which type of leadership style is preferred by teachers to be used by head teachers?
- 5. In your opinion and understanding, how do you comment on the leadership style used by your head teacher?
- 6. Do head teacher leadership styles delegate powers to teachers?
- 7. Do teachers have freedom to talk and discuss to head teachers about their performances in school?
- 8. Are the teachers rewarded by their head teachers according to their performances?
- 9. What is the degree of cooperation between the head teacher and teachers?
- 10. Does your head teacher leadership style maintain friendly working relationship with teachers?
- 11. How frequently are staff meetings held by your head teacher?

12. How do you influence your teachers to better their performance?

#### Thank you very much for your cooperation

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